

INFO-OP

Community Resource Directory



Opening Doors to Opportunity



Schenectady Community Action Program
913 Albany Street, Schenectady, NY 12307
www.scapny.org | 518.374.9181

July 2015

Acknowledgement

SCAP would like to acknowledge David Coplon, who first created the INFO-OPportunities directories as a cost-effective way to link needy families to vital community services. With the support of the Kenney Community Center at Union College, INFO-OP was launched in 2009. Over the last five years, this initiative has thrived with the help of many community organizations, volunteers, and the people of Schenectady. David has now passed the leadership of INFO-OP to the Schenectady Community Action Program and the Kenney Community Center.



INFO-OP Community Resource Directory is a comprehensive guide that contains 72 organizations that offer a wide range of human services in Schenectady County. SCAP is proud to present them in a directory that is structured to help you find the resources that best meets your needs. For each agency, the address, telephone, fax, email, web address, description of service, and areas served are provided where available.

Access-VR

Albany Stratton VA Medical Center
Alliance for Positive Health
Alpha Pregnancy Center
Altamont Program
Animal Protective Foundation
Belvedere Addictions Center (BAC)
Belvedere Health Services
Bethesda House of Schenectady, Inc.
Better Neighborhoods, Inc.
Birthright of Schenectady, Inc.
Boys & Girls Clubs of Schenectady
Capital District Center for Independence
Capital District Child Care Council
Capital District Educational Opportunity Center
Capital Job Development Group
Capital Region BOCES
Capital Region Workforce Investment Board
Care Central
Catholic Charities
The Center for Community Justice
The Chamber of Schenectady County
Child Guidance Center
City Mission of Schenectady
Community Fathers, Inc.
Concepts of Independent Choices, Inc.
Conifer Park
Damien Center (SICM)
DePaul Housing
Ellis Medicine
First United Methodist
Girls Inc.
GuildCare Adult Day Health Care
Healthy Schenectady Families Home Visiting Program
Hometown Health Centers
Legal Aid Society of Northeastern New York, Inc.

Mohawk Opportunities

National Grid
New Choices Recovery Center
NYS EPIC Program
Northeast Parent & Child Society
Northeastern Association of the Blind at Albany
Occupational and Environmental Health Center
Parsons Child and Family Center
Patty's Place
Planned Parenthood Mohawk Hudson, Inc.
The Pride Center of the Capital Region
Project Safe Point
Ridge Health Services, Inc.
Safe Inc. of Schenectady
St. Luke's Food Pantry
St. Mary's Healthcare
St. Peter's Addiction Recovery Center (SPARC)
Salvation Army
Schenectady ARC
Schenectady Community Action Program (SCAP)
Schenectady County Career Center
Schenectady County Community College
Schenectady County Office of Children & Family Services
Schenectady County Public Defender's Office
Schenectady Inner City Ministry (SICM)
Schenectady Municipal Housing Authority (SMHA)
Sexual Assault Services of Planned Parenthood
Soldier On
Sunnyview Hospital & Rehab Center
SUNY College and Career Counseling Center at SCCC
Things of My Very Own, Inc.
Union College Kenny Community Center
Visiting Nurse Association of Albany Home Care
Washington Irving
Whitney Young
YWCA NorthEastern NY

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-A-

ACCESS-VR

80 Wolf Road, Suite 200, Second Floor • Albany, NY 12205
(518) 473-8097 or (800) 272-5448

Website: <http://www.acces.nysed.gov/vr>

Description of Service: Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) offers access to a full range of employment and independent living services that may be needed by persons with disabilities through their lives.

Area(s) Served: Schenectady, Surrounding Counties

Category of Services: Disability, Workforce Development

Albany Stratton VA Medical Center

113 Holland Avenue • Albany, NY 12208
(518) 626-5000 | 800-223-4810

Website: www.albany.va.gov

Description of Service: Veterans can access primary care, specialized services, services for women, lab & radiology services.

Area(s) Served: Capital Region, Schenectady

Category of Services: Health; Veterans

Alliance for Positive Health

927 Broadway • Albany, NY 12207
(518) 434-4686

Website: <http://www.aidsCouncil.org>

Description of Service: Care coordination for people with chronic diseases including HIV/AIDS, diabetes, hypertension, heart disease, obesity, serious mental illness and asthma.

Area(s) Served: All Counties

Category of Services: Health; HIV/AIDS

Alpha Pregnancy Care Center

967 Albany Street • Schenectady, NY 12307
(518) 688-2677

Website: www.alphacare.org/Schenectady.html

Description of Service: Confidential pregnancy counseling, information and referrals.

Area(s) Served: Amsterdam, Clifton Park, Cohoes, Schenectady

Category of Services: Baby Supplies, Pregnancy

Altamont Program

428 Duane Ave • Schenectady, NY 12304
(518) 377-2448

Website: <http://pyhit.com>

Description of Service: Operates educational and vocational programs, provides job placement and housing services, and manages properties affiliated with Father Young's programs.

Area(s) Served: Schenectady, Surrounding Counties

Category of Services: HIV/AIDS, Parole Re-Entry Services, Veterans, Workforce Development

Animal Protective Foundation

53 Maple Avenue • Scotia, NY 12302
(518) 374-3944 • info@animalprotective.org

Website: www.animalprotective.org

Description of Service: Full service humane society providing animal sheltering, adoption, low-cost spay/neuter and more.

Area(s) Served: Capital Region, Schenectady

Other: Animal Support Services

Category of Services: Animal Support Services

-B-

Belvedere Addictions Center (BAC)

1 Van Tromp St. • Albany, NY 12207
(518) 694-9400 • info@belvederservices.com

Website: www.belvedereaddictionscenter.com

Description of Service: Provides treatment services for individuals experiencing problems with alcohol and drug use/abuse. Offers specialized treatment services for individuals with cognitive and behavioral challenges.

Area(s) Served: Albany, Columbia, Rensselaer, Schenectady

Category of Services: Addiction

Belvedere Health Services

1 Van Tromp • Albany, NY 12207
(518) 694-9400

Website: www.belvedere-homecare.com

Description of Service: Support for all aspects of a person's life, including traditional home care services such as home health aides and nurses.

Area(s) Served: Albany, Columbia, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren
Category of Services: Health, Senior

Bethesda House of Schenectady, Inc.

834 State Street • Schenectady, NY 12307
(518) 374-7873

Website: www.bethesdahouseschenectady.org

Description of Service: An interfaith ministry to Schenectady County's homeless and economically disadvantaged people.

Area(s) Served: Schenectady

Other: Late Lunch/Early Supper M-F, 3:00 pm; Food Pantry Open last two Tuesdays of each month 9:30-11:30 AM, 1:00-3:00 PM.

Category of Services: Addiction, Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, HIV/AIDS, Homelessness, Housing, Legal Assistance, Nutrition, Veteran/Military, Women

Better Neighborhoods, Inc. (BNI)

986 Albany Street • Schenectady, NY 12307
(518) 372-6469

Website: www.better-neighborhoods.org

Description of Service: Provides affordable housing opportunities for families, which includes development/rehabilitation of affordable housing and counseling for first time home buyers and families in mortgage foreclosure.

Area(s) Served: Schenectady

Category of Services: Housing

Birthright of Schenectady, Inc.

12 Jay Street, Suite 1 • Schenectady, NY 12305
(518) 370-1532

Website: www.birthright.org

Description of Service: Provides a variety of services and also referrals for several more. They offer friendship, free pregnancy tests, love, hope and support, so that you can make a realistic plan for the future.

Area(s) Served: Schenectady

Category of Services: Baby Supplies, Pregnancy

Boys & Girls Clubs of Schenectady

400 Craig Street • Schenectady, NY 12307
(518) 374-4714 • sbargy@bgcschenectady.com

Website: www.bgcschenectady.org

Description of Service: BGCS promotes academic enrichment, healthy lifestyles, and character & leadership development. Comprehensive Youth Development for ages 6 -18 years old.

Area(s) Served: Schenectady

Category of Services: Children (Birth-12 yrs.), Crisis Intervention, Education, Food, Health, Nutrition, Youth (13-18 yrs.)



Capital District Center for Independence Schenectady Office

Schenectady City Hall, Room 2 • Schenectady, NY 12305
(518) 459-6422 • info@cdciweb.com

Facebook: www.facebook.com/HLPALLDAY

Description of Service: The Capital District Center for Independence provides peer counseling, information and referrals on housing and accessibility, employment, SNAP, TA, Medicaid, and Social Security benefits to disabled consumers by staff who also have disabilities.

Area(s) Served: Albany, Schenectady

Category of Services: Disability, Energy Assistance, Food, Health, Health Insurance, Homelessness, Housing, Immigrants/Refugees, Parolee/Re-Entry, Peer Counseling, Senior, Veteran/Military, Youth (13-18 yrs.)

Capital District Child Care Council

91 Broadway • Menands, NY 12204
(518) 426-7181 • thowland@cdcccc.org

Website: www.cdcccc.org

Description of Service: A non-profit organization serving parents, employers, and child care providers in selected counties in NYS. The Council is a resource and referral agency, providing resources to the community by improving the availability and quality of child care.

Area(s) Served: Albany, Montgomery, Rensselaer, Saratoga, Schenectady

Category of Services: Child Care, Children (Birth – 12 yrs.), Education, Nutrition, Workforce Development



Capital District Educational Opportunity Center

431 River Street • Troy, NY 12180

(518) 273-1900

Website: www.hvcc.edu/eoc

Description of Service: Free educational and vocational training for qualified individuals. Students are welcome from all counties as long as they meet eligibility and have transportation.

Area(s) Served: Albany, Rensselaer, Saratoga, Schenectady

Category of Services: Education, Workforce Development

Capital Job Development Group

PO Box 1347 • Schenectady, NY 12301

(518) 290-0814 • jonesp714@gmail.com

Website: www.cjdg.org or www.capitaljobdevelopmentgroup.org

Description of Service: Organize Schenectady and Saratoga Job Fairs with resume' critique, seminars, and speed-networking sessions (Schenectady only), with over 30 employers. Job fairs are held every spring and fall.

Area(s) Served: Capital Region

Category of Services: Workforce Development

Capital Region BOCES

900 Watervilet-Shaker Road • Albany, NY 12205

Website: www.capregboces.org

Description of Service: Adult career training, High School Equivalency Classes (call 862-4707), substance abuse prevention and intervention services (call 464-3944).

Area(s) Served: Capital Region

Category of Services: Addiction, Crisis Intervention, Education, Youth (13 – 18 yrs.)

Capital Region Workforce Investment Board

175 Central Avenue • Albany, NY 12206

(518) 462-7600 • wib@capreg.org

Website: www.capreg.org

Description of Service: Oversight of the federal Workforce Investment Act and three Career Centers.

Area(s) Served: Albany, Rensselaer, Schenectady

Category of Services: Workforce Development

Care Central

Ellis Health Center

600 McClellan Street • Schenectady, NY 12304

(855) 204-0888

Website: www.carecentral.org

Description of Service: Care Central offers clients a single contact for healthcare and community service needs.

Area(s) Served: Saratoga, Schenectady

Category of Services: Energy Assistance, Health, Homelessness, Housing, Mental Health/Counseling, Parolee/Re-Entry, Veteran/Military

Catholic Charities

100 Slingerland Street • Albany, NY 12202

(518) 449-3581 • Deliac@ccalbany.org

Description of Service: Housing assistance for those with HIV/AIDS, homeless or at risk of homelessness.

Area(s) Served: Albany, Rensselaer, Schenectady, and limited services in Fulton and Montgomery

Category of Services: Crisis Intervention, Energy Assistance, HIV/AIDS, Homelessness, Housing

Catholic Charities

520 Hegeman Street • Schenectady, NY 12306

(518) 382-2969 • elizabeths@ccalbany.org

Description of Service: Case management services for those with HIV/AIDS, no insurance needed.

Area(s) Served: Albany, Columbia, Fulton, Greene, Montgomery, Ostego, Rensselaer, Saratoga, Schenectady

Category of Services: Addiction, Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, Health, HIV/AIDS, Homelessness, Housing, Immigrants/Refugees, Nutrition, Parolee/Re-Entry

Catholic Charities

520 Hegeman Street • Schenectady, NY 12306

(518) 382-2969 • elizabeths@ccalbany.org

Website: www.cccarecoordination.org

Description of Service: Assist individuals with medical, social and financial needs in the community with special attention to their healthcare needs.

Area(s) Served: Albany, Fulton, Greene, Montgomery, Saratoga, Schenectady

Category of Services: Addiction, Crisis Intervention, Energy Assistance, Food, Health, Health Insurance, HIV/AIDS, LGBTQ, Nutrition, Incarceration/Re-Entry

Catholic Charities Senior and Caregiver

Support Services

1473 Erie Boulevard, 3rd Floor • Schenectady, NY 12305

(518) 372-5667 • info@cathcharschdy.org

Website: www.ccseniorservices.org

Description of Service: Offering support for seniors, caregivers, and SNAP assistance for all ages. Senior services for Medicare recipients; Health Insurance counseling; Meals on Wheels; Senior Dining; Adult Day Services; Caregiver Support; and Medical Transportation.

Area(s) Served: Schenectady

Other: Medical Transportation

Category of Services: Food, Health Insurance, Mental Health/Counseling, Nutrition, Senior

Catholic Charities Tri-County Services

1 Park Place • Suite 200 • Albany, NY 12205

(518) 724-1821 • rjordan@ccalbany.org

Website: www.ccrca.org

Description of Service: The Wheels and Ways to Work Program provides a low-interest car loan for employed individuals.

Area(s) Served: Albany, Rensselaer, Schenectady

Category of Services: Transportation

The Center for Community Justice

144 Barrett Street • Schenectady, NY 12305

(518) 346-1281

Website: <http://www.theccj.org>

Description of Service: Offers re-entry programs, Community Accountability Board, Restorative Justice, Restitution, CASA, supervised visitation, and community service.

Area(s) Served: Schenectady, Captial District

Category of Services: Parolee/Re-Entry Services

The Chamber of Schenectady County

306 State Street • Schenectady, NY 12305

(518) 372-5656 • info@schenectadychamber.org

Website: www.schenectadychamber.org

Description of Service: The premier business organization serving Schenectady County.

Area(s) Served: Schenectady

Category of Services: Buisness Services, Veteran/Military, Workforce Development

Child Guidance Center –

Northeast Parent & Child Society

530 Franklin Street • Schenectady, NY 12305

(518) 381-8911

Website: www.neparentchild.org/program/child-guidance-center

Description of Service: Offers children and families help in managing their emotional well-being and assistance in resolving issues that may cause impaired emotional/behavioral functioning and psychiatric difficulties. Services provided include: assessments (Initial, Psychological and Psychiatric), crisis cntervention, health screenings, psychotropic medication therapy, psychotherapy (individual, family and group), and complex care management.

Area(s) Served: Schenectady, and surrounding counties

Category of Services: Children (birth-12 years), Mental Health/Counseling, Youth (13-18 yrs.)

City Mission of Schenectady

425 Hamilton Street • Schenectady, NY 12305

(518) 346-2275 • writeus@citymission.com

Website: www.citymission.com

Description of Service: Helps people gain resources in order to transition from poverty to sustainability.

Area(s) Served: Schenectady

Other: Call 24 hrs., mens shelter ext. 312, womens shelter (FLC) ext. 324; dinner M-F, 5:45 PM and Sat. 3 PM; bag lunch, Sun. 3-3:30 PM.

Category of Services: Clothing, Domestic Violence, Education, Food, Health, Homelessness, Housing, Women, Workforce Development

Community Fathers, Inc.

120 Emmons Street • Schenectady, NY 12304

(518) 346-7546 • communityfathersinc@gmail.com

Description of Service: Building communities one father at a time.

Full service program dealing with fathers issues.

Area(s) Served: Albany, Schenectady

Category of Services: Crisis Intervention, Domestic Violence, Legal Assistance, Parolee/Re-Entry

Concepts of Independent Choices, Inc.

845 Central Avenue South 3 • Albany, NY 12206

(518) 459-6422 • rzohn@coiny.org

Website: www.coiny.org

Description of Service: Enables Medicaid disabled to live independently and manage their own care at home. In addition, they are contracted with Managed Care Organizations (MCO) and Managed Long Term Care (MLTC).

Area(s) Served: Albany, Clinton, Delaware, Fulton, Hamilton, Greene, Montgomery, Saratoga, Schenectady, Schoharie, Warren, Washington

Category of Services: Children (Birth-12 yrs.), Disability, Health, Health Insurance, Senior, Veteran/Military, Women, Youth (13-18 yrs.)

Conifer Park

79 Glenridge Rd • Glenville, NY 12302

(518) 372 - 7031

Website: www.coniferpark.com

Description of Service: Dedicated to assisting individuals and their families experiencing difficulties with alcohol and drug abuse.

Programs include: Adolescent, Inpatient and Outpatient Rehabilitation, Detoxification and Crisis Counseling, and Family Programs.

Area(s) Served: Capital District and other counties throughout NY

Category of Services: Addiction

-D-

Damien Center (SICM)

615 Nott Street • Schenectady, NY 12308

(518) 374-0848 • information@sicm.us

Website: www.sicm.us

Description of Service: A resource center for people infected with/affected by HIV/AIDS.

Area(s) Served: Schenectady

Category of Services: Health, HIV/AIDS, LGBTQ

DePaul Housing Management

41 North Main Avenue • Albany, NY 12203

(518) 459-0183 • diohouse@rcda.org

Website: www.depaulhousing.com

Description of Service: Affordable, federally subsidized housing for seniors and adults who have mobility impairments.

Area(s) Served: Schenectady (2 of their housing communities are in Schenectady)

Category of Services: Disability, Homelessness, Housing, Senior

-E-

Ellis Medicine

1101 Nott Street • Schenectady, NY 12308

(518) 243-4000 • info@ellismedicine.org

Website: www.ellismedicine.org

Description of Service: Ellis is a 438-bed community and teaching healthcare system serving New York's Capital Region.

Area(s) Served: Albany, Schenectady

Category of Services: Children (Birth-12 yrs.), Dental Health, Health, Mental Health/Counseling, Nutrition, Pregnancy

Ellis Medicine - Child & Adolescent Treatment Services

624 McClellan Street • Suite 204

Schenectady, NY 12304

(518) 382-2290

Website: www.ellismedicine.org

Description of Service: Provides a safe environment in which children can access mental health treatment.

Area(s) Served: All counties

Other: All insurance, for youth ages 4 ½ -18

Category of Services: Children (Birth-12 yrs.), Mental Health/Counseling, Youth (13-18 yrs.)

Ellis Medicine - Asthma Care

600 McClellan Street • Schenectady, NY 12304

(518) 347-5864



Website: www.ellismedicine.org

Description of Service: Asthma self-management training for children and adults. PCP referral required. Covered by most health insurance plans.

Area(s) Served: All counties

Category of Services: Health

Ellis Diabetes Care

600 McClellan Street • Schenectady, NY 12304

(518) 347-5421

Website: www.ellismedicine.org

Description of Service: Provides comprehensive education and support for adults and children with diabetes or at risk for diabetes.

Area(s) Served: Albany, Fulton, Montgomery, Saratoga, Schenectady

Category of Services: Health

Ellis Medicine - Sleep Disorders Center

600 McClellan Street, 4th floor • Schenectady, NY 12304

(518) 347-5337

Website: www.ellismedicine.org

Description of Service: Diagnosis and treatment of all sleep disorders. American Academy of Sleep Accredited.

Area(s) Served: All of the Capital Region Area

Category of Services: Health

-F-

First United Methodist

603 State Street • Schenectady, NY 12305

(518) 374-4403 • fumcschenectady@yahoo.com

Website: www.fumcschenectady.org

Description of Service: On Sundays, except the 1st Sunday of each month, they serve a free community breakfast from 8:30 - 9:30 AM. On the 2nd and 4th Wednesdays of each month, from 1:00 - 2:00 PM, they distribute free soap, toilet tissue and diapers to those in need.

Area(s) Served: Schenectady

Category of Services: Baby Supplies, Food, Personal Hygiene

-G-

Girls Inc.

962 Albany Street • Schenectady, NY 12307

(518) 374 - 9800

Website: www.girlsinccaptialregion.org

Description of Service: Girls Incorporated inspires all girls to be strong, smart and bold. Free after-school programs.

Area(s) Served: Schenectady & Albany

Category of Services: Education, Family Planning (Birth Control/Contraception), Health, HIV/AIDS, LGBTQ, Nutrition, Youth (13-18 yrs.)

GuildCare Adult Day Health Care

2 Clara Barton Drive • Albany, NY 12208

(518) 396-3626 • slezake@lighthouseguild.org

Website: www.lighthouseguild.org

Description of Service: Medical day program for people with health and/or vision impairments; meals and transportation provided.

Area(s) Served: Albany, Rensselaer, Schenectady

Category of Services: Disability, Health, Senior

-H-

Healthy Schenectady Families

Home Visiting Program

107 Nott Terrace, Suite 304 • Schenectady, NY 12308

(518) 386-2824

Website: www.schenectadycounty.com

Description of Service: Free home visits to pregnant and new families. Information provided to promote healthy births and positive child growth, and development. Learning through play activities also provided.

Area(s) Served: Schenectady

Other: Pregnancy, birth, breastfeeding and parenting education and support.

Category of Services: Breastfeeding, Children (Birth-12 yrs.), Health, Parent Education, Peer Counseling, Pregnancy, Women, Youth (13-18 yrs.)

Hometown Health Centers

1044 State Street • Schenectady, NY 12307
(518) 370-1441

Website: www.hometownhealthcenters.org

Description of Service: A Federally Qualified Health Center providing primary medical care, dental services, obstetrical care, and behavioral healthcare to all ages. STD clinic sponsored through the Schenectady Dept. of Public Health every Tuesday evening.

Area(s) Served: Schenectady County and surrounding regions

Category of Services: Behavioral Health, Children (Birth-12 yrs.), Dental Health, Family Planning (Birth Control/Contraception), Health, Health Insurance, Pregnancy, Senior, Women, Youth (13-18 yrs.)



Legal Aid Society of Northeastern New York, Inc.

55 Colvin Street • Albany, NY 12206
(518) 462-6765

Website: www.lasnny.org

Description of Service: Free legal assistance for civil legal problems (no criminal) for low income households. Call to be screened for eligibility Monday - Friday, 9:00 AM - 5:00 PM.

Area(s) Served: Schenectady and 15 other counties in Northeastern NY

Hotline: (800) 462-2922

Category of Services: Disability, Domestic Violence, Homelessness, Housing, Immigrants/Refugees, Legal Assistance, Unemployment Benefits



Mohawk Opportunities

201 Nott Terrace • Schenectady, NY 12307
(518) 374 - 8424

Website: www.mohawkopportunities.org

Description of Service: Mohawk Opportunities is committed to helping individuals living with mental illness, HIV/AIDS and those who are homeless achieve stable community living and independence.

Area(s) Served: Schenectady

Category of Services: HIV/AIDS, Homelessness, Housing, Mental Health/Counseling



National Grid

1125 Broadway • Schenectady, NY 12204

Website: www.nationalgrid.com

Description of Service: Consumer advocate for National Grid assisting customers with payment plans and special protections.

Area(s) Served: Otsego, Schenectady, Schoharie

Category of Services: Crisis Intervention, Disability, Domestic Violence, Energy Assistance, Homelessness, Housing, Senior, Veteran/Military

New Choices Recovery Center

302 State Street • Schenectady, NY 12305
(518) 346-4436

Description of Service: New Choices Recovery Center sponsors a comprehensive array of programs and services to individuals in recovery from substance abuse and mental health difficulties.

Area(s) Served: All Counties

Category of Services: Addiction, Homelessness, Housing, Mental Health/Counseling

Northeast Parent & Child Society, an affiliate of Northern Rivers Family Services

530 Franklin Street • Schenectady, NY 12305
(518) 346-1284

Website: www.neparentchild.org

Description of Service: Child Welfare Agency, with main office in Schenectady, offering an array of child & family services, including home-based prevention services, parent education, child sexual abuse counseling, residential treatment, therapeutic foster care, special education.

Area(s) Served: Multiple Counties, depending on the service

Category of Services: Education, Mental Health/Counseling, Workforce Development, Youth (13-18 yrs.)

Northeastern Association of the Blind at Albany

301 Washington Avenue • Albany, NY 12206
(518) 463-1211 • lawyer@naba-vision.org

Website: www.naba-vision.org

Description of Service: Low vision and vision rehabilitation services to help people achieve and maintain independence.

Area(s) Served: Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, So. Saratoga, Schenectady, Schoharie

Category of Services: Children (Birth-12 yrs.), Disability, Health, Senior, Workforce Development, Youth (13-18 yrs.)

NYS EPIC Program

P.O. Box 15018 • Albany, NY 12212

(800) 332-3742 • nysepicoutreach@magellanhealth.com

Website: www.health.ny.gov/health_care/epic

Description of Service: EPIC is a NYS prescription plan administered by the Department of Health. It provides co-pay assistance for covered Medicare Part D prescription drugs. Must be 65 or older, a resident of NYS, and income up to \$75,000 if single or \$100,000 if married. For additional information call the helpline or visit the website.

Area(s) Served: Statewide

Helpline: (800) 332-3742

Other: Helpline: Monday - Friday, 8:30 AM - 5:00 PM

Category of Services: Senior



Occupational and Environmental Health Center

1873 Western Avenue • Guilderland, NY 12203

(518) 690-4420

Website: www.occmgroup.com

Description of Service: OEHC is a clinic dedicated to diagnosing, treating and preventing workplace injuries and illnesses.

Area(s) Served: Albany, Columbia, Greene, Rensselaer, Saratoga, Schenectady, Warren, Washington

Category of Services: Health, Workers Compensation



Parsons Child and Family Center,

An affiliate of Northern Rivers Family Services

108 Erie Boulevard • Schenectady, NY12305

(518) 431-1631

Website: www.parsonscenter.org

Description of Service: Child Welfare/Mental Health Agency serving children and families in the community, including: home-based prevention services, Early Head Start, daycare, prevocational training, residential treatment, foster care, special ed, mobile crisis, multiple levels of care coordination and family & peer support.

Area(s) Served: Multiple counties depending upon the service

Category of Services: Child Care, Children (Birth – 12 yrs.), Crisis Intervention, Education, Mental Health/Counseling, Parolee/Re-Entry, Workforce Development, Youth (13 – 18 yrs.)

Patty's Place

(518) 723-0232

Description of Service: A drop-in center for women who engage in sex work. They provide for immediate needs to help women be safer in their current lives, and referrals and support to make it more possible for them to improve their lives in the long run.

Area(s) Served: Schenectady

Category of Services: Domestic Violence; Women

Planned Parenthood Mohawk Hudson, Inc.

1040 State Street • Schenectady, NY 12307

(518) 374-5353

Website: <http://www.plannedparenthood.org/ppmh>

Area(s) Served: Fulton, Montgomery, Oneida, Saratoga, Schenectady, Schoharie, Warren

Hotline: Sexual Assault Support Services : (518) 346-2266

Category of Services: Family Planning (Birth Control/Contraception), Health, LGBTQ, Rape/Sexual Assault

The Pride Center of the Capital Region

332 Hudson Avenue • Albany, NY 12210

(518) 462-6138 • info@capitalpridecenter.org

Website: www.capitalpridecenter.org

Description of Service: Promotes the well being of all gay, lesbian, bisexual, transgender & queer identified people and those affected by discrimination based on gender identity and expression.

Area(s) Served: Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Warren, Washington

Category of Services: Crisis Intervention, Health, Health Insurance, HIV/AIDS, LGBTQ, Mental Health/ Counseling, Senior, Women, Youth (13-18 yrs.)

Project Safe Point

100 Slingerland Street • Albany, NY 12202
(518) 449-3581 ext. 130 • Josephhf@caldalbany.org
Website: www.CCaldalbany.org

Description of Service: An HIV/Hepatitis C Prevention program providing harm reduction services to the greater Capital Region. Services include syringe exchange, HIV/Hepatitis C testing, treatment referrals and opiate overdose prevention training.

Area(s) Served: Greater Capital Region
Category of Services: Addiction, HIV/AIDS



Ridge Health Services, Inc.

214 State Street • Schenectady, NY 12305
(518) 372-8178 • info@arcschenectady.org
Website: www.arcschenectady.org

Description of Service: Provides Primary Medical, Psychiatry and Podiatry services.

Area(s) Served: Capital Region
Category of Services: Health



Safe Inc. of Schenectady

1344 Albany Street • Schenectady, NY 12304
(518) 374-0166 • safeinc@nycap.rr.com
Website: www.safeincofschenectady.org

Description of Service: Emergency shelter for ages 16-20; outpatient treatment/referral program for ages 12-35

Area(s) Served: Capital Region
Other: Emergency shelter (518) 374-5178, operates 24 hours a day, 7 days a week, 365 days per year
Category of Services: Crisis Intervention, Education, Food, Homelessness, Housing, Mental Health/Counseling, Women, Workforce Development, Youth (13-18 yrs.)

St. Luke's Food Pantry

1243 State Street • Schenectady, NY 12304
(518) 347-1385
Website: www.old.stlukesschenectady.org

Description of Service: Emergency Food Panty

Area(s) Served: Schenectady

Other: Must make appointment by calling by 11:00 a.m. that day

Category of Services: Food

St. Mary's Healthcare

427 Guy Park Avenue • Amsterdam, NY 12010
(518) 842-1900
Website: www.sphcs.org/addictionrecoveryparc

Description of Service: A comprehensive program for the detoxification, counseling and education for those suffering from addictive disease.

Area(s) Served: Schenectady, Fulton, Montgomery
Category of Services: Addiction

St. Peter's Addiction Recovery Center (SPARC)

Detoxification Services - (518) 525-1303
Inpatient Rehabilitation - (518) 452-6700

Website: www.sphcs.org/addictionrecoveryparc

Description of Service: St. Peter's Addiction Recovery Center (SPARC) offers individuals and families a comprehensive range of care and services for people affected by drug or alcohol abuse. Anyone aged 18 years or older, who are struggling with alcoholism or chemical dependency, may receive help at SPARC's detox, inpatient and outpatient locations. Those younger than age 18 may access treatment at SPARC's outpatient adolescent locations.

Area(s) Served: Capital Region
Category of Services: Addiction

Salvation Army

222 Lafayette Street • Schenectady, NY 12305
(518) 346-0222

Website:

<http://empire.salvationarmy.org//empireny/schenectady>

Description of Service: Breakfast and lunch program, food pantry, 21-bed shelter for women and children. Food pantry hours: T-Th 9:30 -11:30 am; Hot Meals M-F 7:30-8:30 a.m. & 12:00-1:00 pm

Area(s) Served: Schenectady
Category of Services: Food, Homelessness

Schenectady ARC

214 State Street • Schenectady, NY 12305
(518) 372-1160 • info@arcschenectady.org

Website: www.arcschenectady.org

Description of Service: Provides programs and services for people with developmental disabilities through a person-centered approach to care.

Area(s) Served: Capital Region

Category of Services: Disability, Workforce Development

Schenectady Community Action Program (SCAP) Early Learning Centers

100 Bigelow Avenue • Schenectady, NY 12304
(518) 377-8539 • scapgen@scapny.org

Website: www.scapny.org

Description of Service: Comprehensive early learning and child care programs for children from birth to kindergarten.

Area(s) Served: Schenectady

Category of Services: Child Care, Children (Birth-12 yrs.), Education

Schenectady Community Action Program (SCAP) Employment Services

913 Albany Street • Schenectady, NY 12307
(518) 374-9181 • scapgen@scapny.org

Website: www.scapny.org

Description of Service: A wide array of programming and individualized employment services: assessment; career readiness services; training pathways; skills training opportunities; job search and retention; counseling and case management.

Area(s) Served: Schenectady and surrounding counties

Category of Services: Education, Workforce Development

Schenectady Community Action Program (SCAP) Housing and Community Services

913 Albany Street • Schenectady, NY 12307
(518) 374-9181 • scapgen@scapny.org

Website: www.scapny.org

Description of Service: Access to emergency housing, food, clothing, household furnishings and other resources; assistance with applications for public assistance, SNAP, HEAP and SSI/SSDI; Volunteer Income Tax Assistance (VITA); mediate disputes

between landlord and tenant; advocacy with DSS and National Grid; crisis counseling, transitional and permanent housing, therapeutic counseling; and case management.

Area(s) Served: Schenectady

Category of Services: Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, Homelessness, Housing

Schenectady County Career Center

797 Broadway • Schenectady, NY 12305
(518) 344-2737

Description of Service: Assist customers with their job search. Resources include: computers, fax, phone, internet, workshops, job boards, occasional hiring events.

Area(s) Served: Schenectady

Category of Services: Workforce Development

Schenectady County Community College (SCCC)

78 Washington Avenue • Schenectady, NY 12305
(518) 381-1366 • admissions@sunysccc.edu

Website: www.sunysccc.edu

Description of Service: Provides quality, comprehensive education, careers, training and workforce development to a diverse population in a student-centered environment. SCCC is committed to accessible and affordable education.

Area(s) Served: The NYS Capital Region and beyond

Category of Services: Education

SCCC Office of Workforce Development

78 Washington Avenue • Schenectady, NY 12305
(518) 381-1314

Website: www.sunysccc.edu

Description of Service: Offering training and education for employers, employees and individuals seeking a marketable skill to help them enter or reenter the workforce.

Area(s) Served: The NYS Capital Region and beyond

Category of Services: Education, Veteran/Military, Workforce Development

Schenectady County Office of Children & Family Services

106 Erie Boulevard • Schenectady, NY 12305
(518) 388-4736

Website:

<http://www.schenectadycounty.com/FullStory.aspx?m=339&amid=974>

Description of Service: Serves families with children ages 0-18. Investigates allegations of abuse and neglect. Provides foster care prevention services to families.

Area(s) Served: Schenectady

Hotline: NYS Central Registry -800-342-3720

Category of Services: Child Care, Children (Birth-12 yrs.), Youth (13-18 yrs.)

Schenectady County Public Defender's Office

519 State Street • Schenectady, NY 12305
(518) 386-2266

Description of Service: The Public Defender's Office represents indigent clients in every court in Schenectady County.

Area(s) Served: Schenectady

Category of Services: Legal Assistance

Schenectady Inner City Ministry (SICM)

1055 Wendell Avenue • Schenectady, NY 12308
(518) 374-2683 • information@sicm.us

Website: www.sicm.us

Description of Service: Operates the largest emergency food organization in Schenectady County and a summer lunch program providing free and nutritious lunches for Schenectady youth.

Area(s) Served: Schenectady

Other: Emergency Food Pantry – 839 Albany Street: Open M-W-Th-F, 9:00 -11:30 a.m.; mass distribution the last Thursday of each month 8:30 -11:30 a.m.

Category of Services: Baby Supplies, Children (Birth-12 yrs.), Food, Health, HIV/Aids, LGBTQ, Nutrition

Schenectady Municipal Housing Authority (SMHA)

375 Broadway • Schenectady, NY 12305
(518) 386-7000 • info@smha1.org

Website: www.smha1.org

Description of Service: SMHA administers a Section Housing Choice Voucher program and a Public Housing Program

Area(s) Served: City of Schenectady

Category of Services: Homelessness, Housing

Sexual Assault Support Services of Planned Parenthood

1040 State Street • Schenectady, NY 12307
(518) 374-5353

Website: www.PPMHChoices.org

Description of Service: Free and confidential counseling and advocacy to all victims of sexual violence/rape.

Area(s) Served: Fulton, Montgomery, Schenectady, Schoharie, Warren

Hotline: (518) 346-2266 Rape Crisis/Sexual Assault - 24-hour, free and confidential

Category of Services: Crisis Intervention, Rape /Sexual Assault

Soldier On

(866) 406-8449

Website: www.wesolideron.org

Description of Service: Case management and financial assistance for Schenectady County and surrounding counties. Must be military veteran who is homeless or in the process of eviction. Call (866) 406-8449 for an intake.

Area(s) Served: 36 Counties in NY, including Schenectady and surrounding counties

Hotline: (866) 406-8449

Category of Services: Homelessness, Housing, Parolee/Re-Entry, Veteran/Military, Workforce Development

Sunnyview Rehabilitation Hospital

1270 Belmont Avenue • Schenectady, NY 12308
(518) 382-4500 • Patricia.Desbiens@sphp.com

Website: www.expertsinrehab.com

Description of Service: A hospital specializing in physical rehabilitation with outpatient services in several locations.

Area(s) Served: Schenectady

Category of Services: Health

SUNY College and Career Counseling Center at SCCC

433 State Street • Schenectady, NY 12305
(518) 631-2257 • sunysccc@sunysccc.edu



Website: www.sunysccc.edu/student/sunysccc

Description of Service: Education, employment, training, referral services, resume and cover letter preparation, opportunity/computer/resource room. Services are free to income eligible persons.

Area(s) Served: Amsterdam, Captial District, Schenectady.

Category of Services: Education, Workforce Development

-T-

Things of My Very Own, Inc.

(518) 630-5143

Website: www.tomvo.org

Description of Service: A 501(c)(3) non-profit organization that provides impoverished children who are victims of abuse and/or neglect with crisis intervention services.

Area(s) Served: Schenectady, and surrounding counties.

Category of Services: Baby Supplies, Children (Birth-12 yrs.), Clothing, Crisis Intervention, Food, Youth (13-18 yrs.).

-U-

Union College Kenney Community Center

257 Park Place • Schenectady, NY 12305

(518) 388-6609 • sweeneyj@union.edu

Website: www.union.edu/offices/kenney/programs

Description of Service: Afterschool programs for grade 1-5 (homework help, reading), grades 4-6 (science), and grades 7-12 STEP science program. Programs are free. Students must register. Space is limited.

Area(s) Served: Schenectady and Capital District

Category of Services: Children (Birth-12 yrs.), Education, Youth (13-18 yrs.)

-V-

Visiting Nurse Association of Albany Home Care

150 Broadway, Suite 310 • Menands, NY 12204

(518) 694-9907

Website: www.vnhc.com

Description of Service: Services include various types of in-home care for seniors and people with disabilities.

Area(s) Served: 18 local counties, with offices in Catskill, Cobleskill, Glens Falls and Johnstown, NY

Category of Services: Disability, Health, Senior, Workforce Development

-W-

Washington Irving

422 Mumford Street • Schenectady, NY 12307

(518) 370-8220

Description of Service: Adult Education Classes

Area(s) Served: Schenectady

Category of Services: Education, TASC (Testing Assessing Secondary Completion (formerly GED))

Whitney Young

150 Broadway, Suite 310 • Menands, NY 12204

(518) 694-9907

Website: www.vnhc.com

Description of Service: Provides access to consistent quality healthcare without regard to income.

Area(s) Served: All counties

Category of Services: Addiction, Dental, Health

-Y-

YWCA NorthEastern NY

44 Washington Avenue • Schenectady, NY 12305

(518) 374-3394 • funddevelopment@ywca-neny.org

Hotline: (518) 374-3386- open 24 hours a day for domestic violence issues.

Website: ywca-northeasternny.org

Description of Service: Programs in domestic violence, housing for women, childcare and women's health

Area(s) Served: NYS and beyond

Category of Services: Child Care, Clothing, Crisis Intervention, Domestic Violence, Health, Homelessness, Housing, Women, Workforce Development

Schenectady County Public Library

Central Library

99 Clinton Street, Schenectady, NY 12305 • (518) 388-4500

Monday-Thursday 9:00 a.m. - 8:00 p.m.

Friday – Saturday 9:00 a.m. - 5:00 p.m.

Sunday 1:00 p.m. - 5:00 p.m.

Duane Branch

1331 State Street, Schenectady, NY 12304 • (518) 388-2242

Tuesday 10:00 a.m. - 6:00 p.m.

Wednesday 12:00 p.m. - 6:00 p.m.

Thursday 2:00 p.m. - 6:00 p.m.

Friday & Saturday 12:00 p.m. - 5:00 p.m.

Glenville Branch

20 Glenridge Road, Glenville, NY 12302 • (518) 386-2243

Monday, Wednesday & Thursday 10:00 a.m. - 8:00 p.m.

Tuesday, Friday & Saturday 10:00 a.m. - 5:00 p.m.

Mont Pleasant Branch

1026 Crane Street, Schenectady, NY 12303 • (518) 386-2245

Monday & Wednesday 10:00 a.m. - 6:00 p.m.

Friday & Saturday 12:00 p.m. - 5:00 p.m.

Niskayuna Branch

2400 Nott Street East, Niskayuna, NY 12309 • (518) 386-2249

Monday-Wednesday 10:00 a.m. - 8:00 p.m.

Thursday-Saturday 10:00 a.m. - 5:00 p.m.

Quaker Street Branch

133 Bull Street, Delanson, NY 12053 • (518) 895-2719

Monday & Thursday 2:00 p.m. - 6:00 p.m.

Tuesday 2:00 p.m. - 7:00 p.m.

Wednesday 10:00 a.m. - 6:00 p.m.

Saturday 10:00 a.m. - 4:00 p.m.

Rotterdam Branch

1100 N. Westcott Road, Schenectady, NY 12306 • (518) 356-3440

Monday – Wednesday 10:00 a.m. – 8:00 p.m.

Thursday – Saturday 10:00 a.m. – 5:00 p.m.

Scotia Branch

14 Mohawk Avenue, Scotia, NY 12302 • (518) 386-2247

Monday - Friday 10:00 a.m. - 5:00 p.m.

Tuesday & Thursday 1:00 p.m. - 6:00 p.m.

Saturday 10:00 a.m. - 4:00 p.m.

Woodlawn Branch

2 Sanford Street, Schenectady, NY 12304 • (518) 386-2248

Monday 10:00 a.m. - 5:00 p.m.

Tuesday – Thursday 1:00 p.m. - 7:00 p.m.

Saturday 1:00 p.m. - 5:00 p.m.

Schenectady County Government

Social Services

797 Broadway, Schenectady, NY 12305

(518) 388-4470

Website:

www.schenectadycounty.com/MenultemList.aspx?m=35

Description of Services: Promotes the health and safety of our community by empowering individuals and families to achieve self-sufficiency and maintain independence.

Child Protective Services

797 Broadway, Schenectady, New York 12305-2704

(518) 388-4470 • Fax: (518) 388-4644

Website:

www.schenectadycounty.com/FullStory.aspx?m=339&amid=974

Description of Services: Responsible for investigating allegations of the abuse or maltreatment of children that are directly caused or allowed to happen to the child by the actions of the parent or caretaker.

Children and Family Services

106 Erie Boulevard • Schenectady, NY 12305

(518) 388-4736

Website:

www.schenectadycounty.com/FullStory.aspx?m=339&amid=974

Description of Service: Serves families with children ages 0-18. Investigates allegations of abuse and neglect. Provides foster care prevention services to families.

Family Court

620 State Street, Schenectady NY 12305

(518) 285-8435 • Fax: (518) 388-4496

Website: www.nycourts.gov/courthelp/SchenectadyFamCt1.htm

Description of Services: Cases involving families and children EXCEPT for divorce, separation, and annulment (handled by Supreme Court). The main types of Family Court cases are: family offense (orders of protection/domestic violence); child custody, guardianship, and visitation; child and spousal support; adoption; paternity; child neglect and abuse; juvenile delinquency; termination of parental rights; and review of foster care placement.

Hours: Monday – Friday 9:00 a.m. - 5:00 p.m.

Community Services

Assisted Outpatient Treatment Program (AOT)

600 Franklin Street, Schenectady, NY 12305

(518) 370-3698

Assisted Outpatient Treatment Program (AOT)

433 State Street, Schenectady NY 12305

(518) 370-3698

Single Point of Access (SPOA)-Adult

797 Broadway, Suite 304, Schenectady, NY 12305

(518) 386-2218 • Fax: (518) 386-2212

Email: ocs@schenectadycounty.com

Website:

www.schenectadycounty.com/FullStory.aspx?m=701&amid=5915

Description of Services: Responsible for ensuring a comprehensive array of services across the disability groups of mental health, substance abuse and mental retardation/developmental disabilities for the citizens of Schenectady County. The office operates the County's adult and children's SPOA (Single Point of Access) and AOT (Assisted Outpatient Treatment) programs and contracts out direct service provision to a network of provider agencies.

Department of Consumer Affairs

64 Keller Avenue, Schenectady, NY 12306

(518) 356-7473

Website:

www.schenectadycounty.com/FullStory.aspx?m=99&amid=427

Description of Services: Develop and implement consumer affairs educational and intervention programs targeted at the populations affected by charity scams, lottery scams, home improvement scams, identity theft, fraud and deceptive trade practices. Recommend innovative and effective policy strategies to appropriate state and local legislatures to aid and protect consumers. Receive and investigate complaints and initiate investigations of unfair or deceptive trade practices against consumers within a specified time frame.

Public Health Services

107 Nott Terrace, Schaffer Heights,
Schenectady, NY 12308
(518) 386-2810

Website:

www.schenectadycounty.com//FullStory.aspx?m=2378amid=1003

Description of Services: Helps with poison control, lead prevention, ticks & Lyme disease, children with special needs, organ and tissue donations, etc.

Youth Bureau

797 Broadway, 3rd floor, Schenectady, NY 12305
(518) 386-2210 C Fax: (518) 344-2807

E-mail: Edward.Kosiur@schenectadycounty.com

<http://www.schenectadycounty.com/FullStory.aspx?m=552&amid=2776>

Description of Services: Provides entertainment and activities for our county's youth.

Department of Senior and Long Term Care Services

107 Nott Terrace, Suite 305, Schenectady, NY 12308
(518) 382-8481 • Fax: (518) 382-0194

Website:

<http://www.schenectadycounty.com/FullStory.aspx?m=388&amid=1107&redir=0>

Description of Services: Serves the seniors in our county in a variety of ways, such as home care services, home energy assistance, legal assistance, home delivered meals, etc.

Veteran Service Agency

797 Broadway, Schenectady, NY 12305-2704
(518) 377-2423
Hours: Monday – Friday: 9:00 a.m. – 4:00 p.m.

Website:

<http://www.schenectadycounty.com/FullStory.aspx?m=763&amid=7492>

Description of Services: The Schenectady County Veterans Agency is here to serve you. They will advise you on all of the benefits available to you, based upon your service. They will also assist you in applying for those benefits and in responding to all queries regarding your applications until the process is complete. It is our sincere desire to safeguard the rights and benefits that you all have so nobly earned. All you need to do is call us for an appointment and we will establish a personal, confidential file for you.

Human Rights Commission

797 Broadway, Room 305, Schenectady, NY 12305
(518) 377-2982 • Fax: (518) 377-5374

Website:

<http://www.schenectadycounty.com/MenuItem.asp?m=508>

Description of Services: Established in 1965 to foster mutual respect and enhance understanding among all racial, religious and ethnic groups in Schenectady County, and to assist individuals in securing their legal rights.

New York State Government

NYS Office of Children and Family Services

52 Washington Street, Rensselaer, NY 12144-2796

(518) 473-7793 • Fax: (518) 486-7550

Website: ocfs.ny.gov/main

NYS Office of Alcoholism and Substance Abuse Services

1450 Western Avenue, Albany, NY 12203

(518) 473-3460

HOPEline: 1-877-846-7369 to find services in NYS

Website: www.oasas.ny.gov

NYS Office of Mental Health

44 Holland Avenue, Albany, NY 12229

Toll Free: 1-800-597-8481

Website: www.omh.ny.gov

NYS Office for People with Developmental Disabilities

Main Office: 44 Holland Avenue, 3rd Floor, Albany, NY 12229

Toll Free: 1-866-946-9733

NYC Regional Office, 75 Morton Street, New York, NY 10014

(212) 229-3231

Website: www.opwdd.ny.gov/index.php

NYS Department of Health

Corning Tower, Empire State Plaza

Albany, NY 12237

Toll Free: 1-866-881-2809

Website: <http://www.health.ny.gov/contact>

NYS Division of Veterans Affairs

Toll Free: 1-888-838-7697

Website: <http://www.veterans.ny.gov>

NYS Division of Criminal Justice Services

Alfred E. Smith Building, 80 South Swan Street, Albany, NY 12210

(518) 457-5837

Toll Free: 1-888-838-7697

Toll Free: 1-800-262-3257

Email: InfoDCJS@dcjs.ny.gov

Website: <http://www.criminaljustice.ny.gov>

Hotlines

Emergency Police, Ambulance, Fire - 911

Alcohol and substance Abuse HOPEline

Toll Free: 1-877-846-7396

Description of Service: Call to get answers to your questions and help you find treatment 24 hours a day, seven days a week. All calls are confidential.

Child Abuse and Maltreatment Register

Toll Free: 1-800-342-3720

Website: www.ocfs.state.ny.us/main/cps/

Description of Service: Call if you know a child who has suffered abuse, has died, are worried for a child's safety, need copies of a child's records for adoption, or wish to expunge a child's record.

NYS Domestic Violence Hotline

Toll Free: 1-800-942-6906 (English)

Toll Free: 1-800-942-6908 (Spanish)

Website: www.opdv.state.ny.us/help/dvhotlines

Description of Service: Provides brief counseling, informs callers of resource options and safety. No legal advice provided.

Suicide Crisis Hotline

44 Holland Avenue, Albany, NY 12229

Toll Free: 1-800-273-8255

Toll Free: 1-800-597-8481 - A resource specifically for questions or complaints about mental health services in New York state.

Website: www.omh.ny.gov/index

YWCA of Schenectady Domestic Violence Hotline

797 Broadway, Schenectady, NY 12305

(518) 374-3386

Website: www.ywca-northeasternny.org/index

Description of Service: Refers callers to a qualified counselor, provides temporary housing and helps with orders of protection.

Crime Victims Assistance

(518) 447-7716

Website:

www.albanycounty.com/Government/Department/CrimeVictimsandSexualViolenceCenter.aspx

Description of Service: Provides advocacy and counseling for crime victims, referrals, and crime prevention education.

Rape Crisis/Sexual Assault Services

Planned Parenthood Mohawk-Hudson, Inc.

1040 State Street, Schenectady, NY 12307

(518) 346-2266

Website: www.plannedparenthood.org/planned-parenthood-mohawk-hudson/contact-us#sthash.u0Ji1fEp.dpuf

Description of Service: Upon calling, you will be referred to a counselor