



SCAP offers employment services for community members which helps them find gainful employment, create an improved life for themselves and their families, and become a more productive member of the community.

Services are individualized as well as group-focused, and combine formal classroom training, case management and therapy.

Participants learn essential skills to help them find and keep a job while examining the barriers that have kept them from achieving success in the past.

Customers are offered a wide range of classroom training and case management services:

- New or updated computer skills
- Interpersonal skills and communications in the workplace
- Problem solving and decision-making skills
- Time management
- Understanding boundaries between work and home and managing family and personal crisis
- Writing a resume and conducting a successful interview
- Work ethics
- Intensive case management
- Individualized pre-career readiness
- Individual and family therapy

Ongoing case management and counseling services are offered for up to a year after students graduate to help them resolve barriers and retain employment.

### **YOUR EMPLOYMENT RESOURCE CENTER**

**More than \*750 customers were served through SCAP's Employment Services last year. Of those, nearly a quarter were Displaced Homemakers.**

\*Please note: Almost 100% of customers served qualified under DHP. However, because of funding constraints, only 18% could be reported and served as Displaced Homemakers.

**84% of those who started the program, graduated from Career Readiness.**

**78% of customers served were placed in jobs.**

**88% of customers retained employment for over 90 days.**

**The average wage (\$10.58) of our placed customers has increased over the last year.**

**The number of DHP customers placed in a job tripled over the past year.**

**50% of DHP graduates earned an industry recognized certification or credential.**

**Students are better prepared to meet the challenges of today's job market and succeed in their career choice.**

**SCAP is a one-stop shop and all our customers have the opportunity to take advantage of the full range of services we offer.**

**SCAP's Displaced Homemaker Program serving Schenectady, Fulton and Montgomery Counties for 38 years!**

