



Schenectady Community Action Program

Creating Opportunity in Partnership

Agency-Wide Service Chart

| Program | Services | Population |
|---|---|--|
| Community Resource Network (CRN) | Same day/short term case management, referrals to internal and external services, financial support, eviction court advocacy. | Any Schenectady County resident. |
| Home Connections | Case management to support obtaining and maintain housing. Support follows for 3 months after they are housed. | Homeless families sheltered by DSS. Referrals come directly from DSS. |
| Permanent Housing Program (PHP) | Rental assistance and case management support. No time limit for how long customers can be in program. | Homeless families. Head of Household has mental health, substance use disorder, and/or HIV. |
| Shelter Plus Care | Rental assistance and case management support, in collaboration with SMHA. No time limit for how long customers can be in program. | Homeless families or individuals exiting homelessness. Head of Household has mental health, substance use disorder, and/or HIV. |
| Sojourn House | Transitional housing, case management support. Families can stay up to two years. | Homeless families (women with children in their care or pregnant women only). Referrals received from DSS. |
| Rapid Rehousing (RRH) | Rental assistance (up to 12 months) and case management support (18 months). | Homeless families or individuals who can grow their income to take over their lease at the end of one year. |
| Reentry Employment Services | Long term case management support focused on obtaining and maintaining employment. | Individuals on probation or parole. All referrals come through probation or parole. |
| Ellis Promise | On-site case management services provide at Ellis Hospital various times throughout the week. | Ellis Hospital employees. |
| Displaced Homemaker Program (DHP) | Providing comprehensive employment supports including skills training, job search assistance, and job retention support. | Individuals that have lost their primary household income as a result of various circumstances. |
| Workforce Readiness Training (WRT) | Career readiness training focusing on digital literacy, career exploration, financial literacy, and more. | Individuals who are out of school, who are seeking work readiness skills to overcome barriers to employment. |
| Behavioral Health Services (BHS) | Provides traditional individual, family and group therapy, in person and through telehealth access. Provides consultation, therapeutic support, and professional training to SCAP staff. | Any "enrolled" SCAP customer. |
| Early Learning (ages 0-3) Early Head Start | Comprehensive child development, childcare and family support services. | Infants and toddlers under the age of 3 and their families. |
| Early Learning (ages 3-5) Head Start | Comprehensive early childhood education, childcare and family support services. | Children ages 3-5 and their families. |
| Project LAUNCH | Provides families with young children with increased and aligned mental health and related resources to adequately address social, emotional, cognitive and behavioral concerns that interfere with healthy development and wellness. | Children birth through age 21 and their families. |
| *SCAP can complete CE application with customer | **SCAP can support referral for SPOA application for customer | To connect to any SCAP services, please visit the customer online portal at www.scapny.org , call us at 518-374-9181, or come into one of our walk-in sites (hours and locations on website) |