



Agency-Wide Service Chart

Program	Services	Population
Community Resource Network (CRN)	Same day/short term case management, referrals to internal and external services, financial support, eviction court advocacy.	Any Schenectady County resident.
Home Connections	Case management to support obtaining and maintain housing. Support follows for 3 months after they are housed.	Homeless families sheltered by DSS. Referrals come directly from DSS.
Permanent Housing Program (PHP)	Rental assistance and case management support. No time limit for how long customers can be in program.	Homeless families. Head of Household has mental health, substance use disorder, and/or HIV.
Shelter Plus Care	Rental assistance and case management support, in collaboration with SMHA. No time limit for how long customers can be in program.	Homeless families or individuals exiting homelessness. Head of Household has mental health, substance use disorder, and/or HIV.
Sojourn House	Transitional housing, case management support. Families can stay up to two years.	Homeless families (women with children in their care or pregnant women only). Referrals received from DSS.
Rapid Rehousing (RRH)	Rental assistance (up to 12 months) and case management support (18 months).	Homeless families or individuals who can grow their income to take over their lease at the end of one year.
Reentry Employment Services	Long term case management support focused on obtaining and maintaining employment.	Individuals on probation or parole. All referrals come through probation or parole.
Ellis Promise	On-site case management services provide at Ellis Hospital various times throughout the week.	Ellis Hospital employees.
Displaced Homemaker Program (DHP)	Providing comprehensive employment supports including skills training, job search assistance, and job retention support.	Individuals that have lost their primary household income as a result of various circumstances.
Workforce Readiness Training (WRT)	Career readiness training focusing on digital literacy, career exploration, financial literacy, and more.	Individuals who are out of school, who are seeking work readiness skills to overcome barriers to employment.
Behavioral Health Services (BHS)	Provides traditional individual, family and group therapy, in person and through telehealth access. Provides consultation, therapeutic support, and professional training to SCAP staff.	Any "enrolled" SCAP customer.
Early Learning (ages 0-3) Early Head Start	Comprehensive child development, childcare and family support services.	Infants and toddlers under the age of 3 and their families.
Early Learning (ages 3-5) Head Start	Comprehensive early childhood education, childcare and family support services.	Children ages 3-5 and their families.
Project LAUNCH	Provides families with young children with increased and aligned mental health and related resources to adequately address social, emotional, cognitive and behavioral concerns that interfere with healthy development and wellness.	Children birth through age 21 and their families.
*SCAP can complete CE application with customer	**SCAP can support referral for SPOA application for customer	To connect to any SCAP services, please visit the customer online portal at www.scapny.org , call us at 518-374-9181, or come into one of our walk-in sites (hours and locations on website)