

# 2021 Annual Report

[www.scapny.org](http://www.scapny.org)



Schenectady Community  
Action Program



**In partnership with the community, SCAP develops and implements lasting solutions for people of all ages to move out of poverty.**

## Our Vision

**SCAP envisions a community without poverty where everyone's health, wellness and safety is a priority and where everyone:**

- Has safe and affordable housing;
- Has quality education and learning experiences;
- Seeking employment can earn a livable wage;
- Is treated with dignity and respect and;
- Feels invested in and connected to the community.

**Community Services:** *As a leader in affordable housing, employment and community resource navigation, SCAP serves more than 7,000 individuals in over 2,500 families annually.*

- 105** Persons served in 29 supportive housing apartments (scattered sites) with **100%** housing stability.
- 91** Persons served through Rapid Re-housing with **97%** housing stability.
- 103** Persons served in Sojourn Transitional Housing (mothers and children) with **92%** housing stability.
- 299** Households served through Emergency Rental Assistance; with **100%** housing stability.
- 30** Households served through Medicaid Redesign Supportive Housing with **97%** housing stability.
- 51** Households served through Supportive Housing Solutions; with **100%** housing stability.
- 321** Households assisted with Eviction Prevention services.
- 188** Employees at 2 employers used services with **97%** job retention rate.
- 133** Individuals obtained employment following training, case-management and/or other support services.
- 94** Individuals enrolled in Re-entry programming. Of these, **90** obtained employment and **57** received training. Recidivism rate was **15%** compared to a goal of **20%**.

\* Additionally, **61** Individuals were provided with Health Insurance Assistance; **205** Individuals were assisted with Supplemental Nutrition Assistance Program (SNAP) applications; **99** Households assisted with Home Energy Assistance Program (HEAP) applications; **131** Individuals were provided with transportation assistance.

**Behavioral Health Services:** *In response to the growing need for behavioral health supports, more pronounced with the ongoing crisis of a pandemic and a lack of access for the people SCAP serves, Behavioral Health Services were expanded in 2021 for existing customers.*

- 152** Individuals served with therapy sessions.
- 504** Consultation/Coaching services provided (Staff Support).
- 286** Staff served through development (presentations/trainings); 25 staff trainings completed.
- 17** customers received Crisis Situation Support; **7** customers received Group Psychoeducation services; **26** customers received Group Therapy services.



**Early Learning Programs:** *Despite significant challenges caused by the pandemic, comprehensive, onsite early learning for children birth to age five continued to produce exceptional outcomes in 2021.*  
*[Visit our website here for the latest Child Outcomes Report.](#)*

- 415

Children ages birth to 8 years were screened for behavioral and/or developmental health issues, of which, **187** received services.
- 95%

Reduction in incident reports of child behavior concerns.



**Agency Highlights**

**Community Resource Network (CRN)** – As the COVID pandemic continued to disproportionately affect people with limited resources, CRN, in partnership with One Schenectady Coalition, provided immediate interventions for **4,393** individuals using over **\$200,000** in donations and foundation resources. While interventions were varied and flexible, basic needs such as rent, food, utility assistance (including internet and telephone access) remained most common.

**Service Expansion in Schenectady** - When a gap in service exists, SCAP expands resources and programming while maintaining and developing resources to preserve essential community supports. SCAP’s Community Resource Navigators are expert case managers and crisis intervention specialists. SCAP partners with affordable housing providers to ensure onsite supports to residents, which dramatically improves housing stability. Notably in 2021, SCAP is now onsite at **Hillside Crossing**, located on lower Albany Street. SCAP is currently developing additional onsite services with DePaul Development and Better Community Neighborhoods Inc. for additional affordable housing in 2023/24. SCAP remains onsite at **Ellis Medicine, Schenectady County Main** and **Mont Pleasant libraries, Joseph Allen Apartments** and **Hillside Gardens**.

**Access** - While NY Pause was in place, and access to services in Schenectady were significantly reduced, SCAP implemented its Agency Online Portal to provide access to services. In 2021, over **2,000** individuals accessed services through the portal with **93%** reporting no concerns with use. Of the **2,000** who accessed the portal, **85%** sought housing/CRN; **10%** employment services and **5%** early learning services.

**Community Impact** - SCAP implemented a self-sufficiency matrix to measure its impact on community change in five domains: health, housing, employment, workforce development and childcare. Over **1,750** baseline matrices were completed in 2021. Data shows **67%** identified 2 or more needs at intake with job related issues most prevalent, followed by housing/childcare. For all, income was an underlying factor. At 6-month follow up, those scoring 1 or 2 (crisis, at-risk) improved considerably more. SCAP uses an independent evaluator to assess results and support capacity building with data fidelity.

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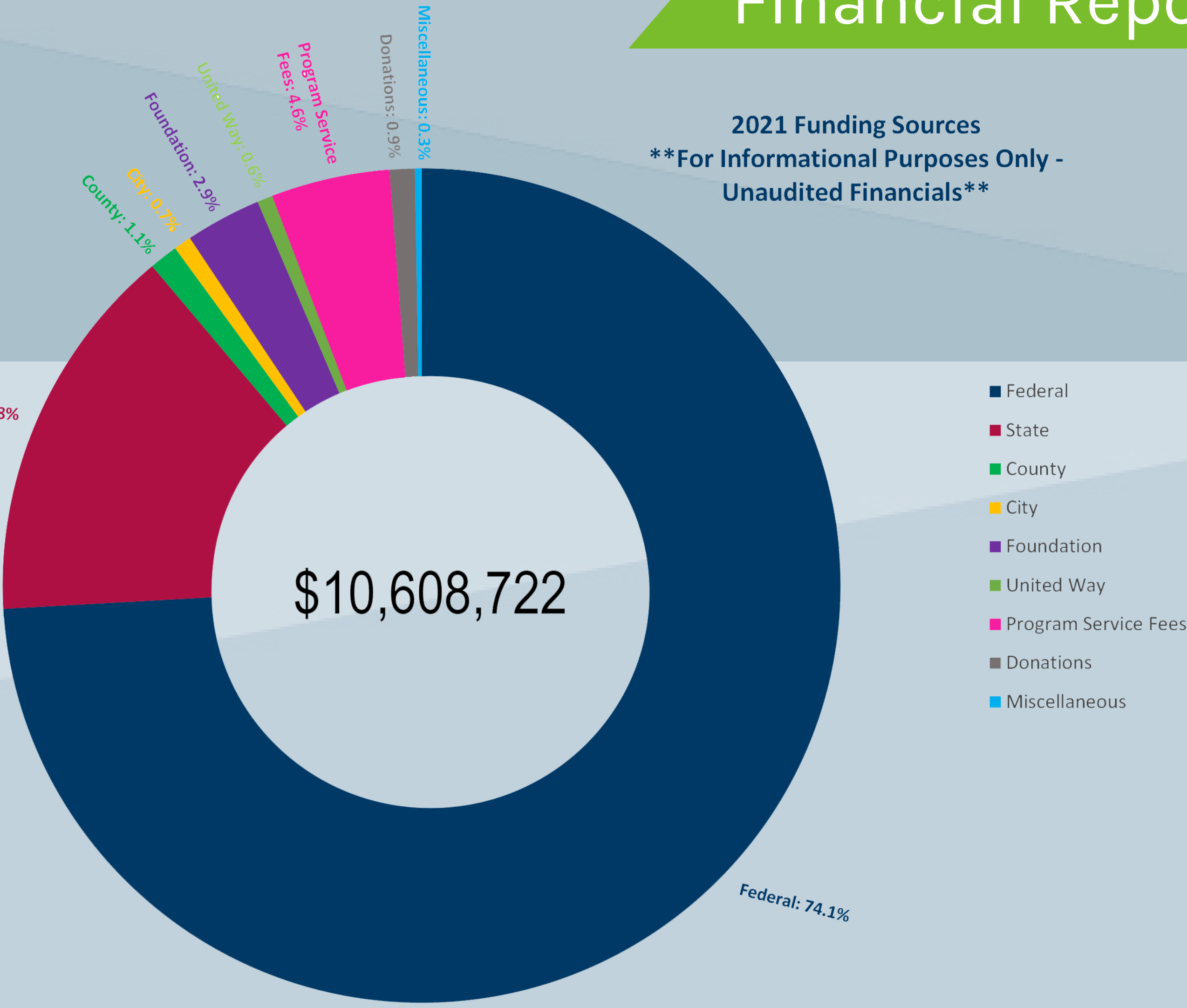
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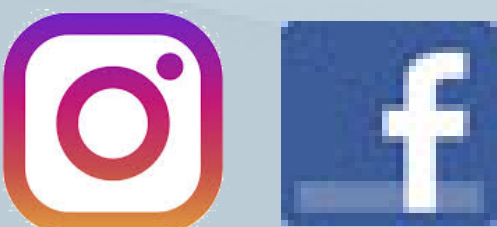
**Chief Executive Officer**

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**Financial Report**



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*SCAP would like to thank all of our partners, donors and contributors for their continued support. Together, we make a lasting difference in the lives of so many in our local community.*