SCAP would like to acknowledge David Coplon, who first created the INFO-OPportunities directories as a cost-effective way to link needy families to vital community services. With the support of the Kenney Community Center at Union College, INFO-OP was launched in 2009. Over the last five years, this initiative has thrived with the help of many community organizations, volunteers, and the people of Schenectady. David has now passed the leadership of INFO-OP to the Schenectady Community Action Program and the Kenney Community Center.
INFO-OP Community Resource Directory

is a comprehensive guide that contains 72 organizations that offer a wide range of human services in Schenectady County. SCAP is proud to present them in a directory that is structured to help you find the resources that best meet your needs. For each agency, the address, telephone, fax, email, web address, description of service, and areas served are provided where available.

Access-VR
Albany Stratton VA Medical Center
Alliance for Positive Health
Alpha Pregnancy Center
Altamont Program
Animal Protective Foundation
Belvedere Addictions Center (BAC)
Belvedere Health Services
Bethesda House of Schenectady, Inc.
Better Neighborhoods, Inc.
Birthright of Schenectady, Inc.
Boys & Girls Clubs of Schenectady
Capital District Center for Independence
Capital District Child Care Council
Capital District Educational Opportunity Center
Capital Job Development Group
Capital Region BOCES
Capital Region Workforce Investment Board
Care Central
Catholic Charities
The Center for Community Justice
The Chamber of Schenectady County
Child Guidance Center
City Mission of Schenectady
Community Fathers, Inc.
Concepts of Independent Choices, Inc.
Conifer Park
Damien Center (SICM)
DePaul Housing
Ellis Medicine
First United Methodist
Girls Inc.
GuildCare Adult Day Health Care
Healthy Schenectady Families Home Visiting Program
Hometown Health Centers
Legal Aid Society of Northeastern New York, Inc.

Mohawk Opportunities
National Grid
New Choices Recovery Center
NYS EPIC Program
Northeast Parent & Child Society
Northeastern Association of the Blind at Albany
Occupational and Environmental Health Center
Parsons Child and Family Center
Patty’s Place
Planned Parenthood Mohawk Hudson, Inc.
The Pride Center of the Capital Region
Project Safe Point
Ridge Health Services, Inc.
Safe Inc. of Schenectady
St. Luke’s Food Pantry
St. Mary’s Healthcare
St. Peter’s Addiction Recovery Center (SPARC)
Salvation Army
Schenectady ARC
Schenectady Community Action Program (SCAP)
Schenectady County Career Center
Schenectady County Community College
Schenectady County Office of Children & Family Services
Schenectady County Public Defender’s Office
Schenectady Inner City Ministry (SICM)
Schenectady Municipal Housing Authority (SMHA)
Sexual Assault Services of Planned Parenthood
Soldier On
Sunnyview Hospital & Rehab Center
SUNY College and Career Counseling Center at SCCC
Things of My Very Own, Inc.
Union College Kenny Community Center
Visiting Nurse Association of Albany Home Care
Washington Irving
Whitney Young
YWCA NorthEastern NY
Table of Contents

Addiction
- Belvedere Addictions Center (BAC) ........................................ 1
- Bethesda House of Schenectady ............................................... 2
- Capital Region BOCES ............................................................. 3
- Catholic Charities ................................................................. 3
- Conifer Park ............................................................................ 5
- New Choices Recovery Center .................................................. 7
- Project Safe Point ..................................................................... 9
- St. Mary’s Healthcare ............................................................... 9
- St. Peter’s Addiction Recovery Center (SPARC) ......................... 9
- Whitney Young .................................................................... 12

Animal Support Services
- Animal Protective Foundation .................................................. 1

Baby Supplies
- Alpha Pregnancy Care Center .................................................. 1
- Birthright of Schenectady, Inc. .................................................. 2
- First United Methodist .............................................................. 6
- Schenectady Inner City Ministry (SICM) ................................... 11
- Things of My Very Own, Inc. .................................................... 12

Behavioral Health
- Hometown Health Centers ....................................................... 7

Breastfeeding
- Healthy Schenectady Families Home Visiting Program ............ 6

Business Services
- The Chamber of Schenectady County ...................................... 4

Child Care
- Capital District Child Care Council .......................................... 2
- Parsons Child and Family Center ............................................. 8
- Schenectady Community Action Program (SCAP) ................... 10
- Schenectady County Office of Children & Family Services ....... 11
- YWCA NorthEastern NY ......................................................... 12

Children (Birth-12 yrs.)
- Boys & Girls Clubs of Schenectady ......................................... 2
- Capital District Child Care Council .......................................... 2
- Child Guidance Center Northeast Parent & Child Society ....... 4
- Concepts of Independent Choices, Inc. ................................. 5
- Ellis Medicine ..................................................................... 5

Clothing
- Bethesda House of Schenectady, Inc. ..................................... 2
- Catholic Charities ................................................................... 3
- City Mission of Schenectady .................................................... 4
- Schenectady Community Action Program (SCAP) ............... 10
- Things of My Very Own, Inc. ................................................... 12
- Union College Kenny Community Center .............................. 12

Crisis Intervention
- Bethesda House of Schenectady, Inc. ..................................... 2
- Boys & Girls Clubs of Schenectady ......................................... 2
- Capital Region BOCES ............................................................. 3
- Catholic Charities ................................................................... 3
- Community Fathers, Inc. ......................................................... 5
- National Grid ....................................................................... 7
- Parsons Child and Family Center ........................................... 8
- The Pride Center of the Capital Region ................................... 8
- Safe Inc. of Schenectady ......................................................... 9
- Schenectady Community Action Program (SCAP) ............... 10
- Sexual Assault Support Services of Planned Parenthood ....... 11
- Things of My Very Own, Inc. ................................................... 12
- YWCA NorthEastern NY ......................................................... 12

Dental Health
- Ellis Medicine ..................................................................... 5
- Hometown Health Centers ....................................................... 7
- Whitney Young .................................................................... 12

Disability
- Access-VR .......................................................................... 1
- Capital District Center for Independence ............................... 2
- Concepts of Independent Choices, Inc. ................................. 5
- DePaul Housing Management ............................................... 5
- GuildCare Adult Day Health Care ......................................... 6
Legal Aid Society of Northeastern New York, Inc. .................................. 7
National Grid .................................................................................. 7
Northeastern Association of the Blind at Albany ................................ 7
Schenectady ARC ......................................................................... 10
Visiting Nurse Association of Albany Home Care ............................. 12

**Domestic Violence**

City Mission of Schenectady ......................................................... 4
Community Fathers, Inc. .................................................................. 5
Legal Aid Society of Northeastern New York, Inc. ......................... 7
National Grid ................................................................................. 7
Patty's Place .................................................................................. 8
YWCA NorthEastern NY ............................................................... 12

**Education**

Boys & Girls Clubs of Schenectady .............................................. 2
Capital District Child Care Council .............................................. 2
Capital District Educational Opportunity Center ......................... 3
Capital Region BOCES .................................................................. 3
City Mission of Schenectady ......................................................... 4
Girls Inc. ..................................................................................... 6
Northeast Parent & Child Society ................................................. 7
Parsons Child and Family Center ................................................. 8
Safe Inc. of Schenectady ............................................................... 9
Schenectady Community Action Program (SCAP) ....................... 10
Schenectady County Community College (SCCC) ....................... 10
SUNY College and Career Counseling Center at SCCC ............. 12
Union College Kenny Community Center .................................. 11
Washington Irving ................................................................. 11

**Energy Assistance**

Bethesda House of Schenectady, Inc. ....................................... 2
Capital District Center for Independence .................................. 2
Care Central ............................................................................... 3
Catholic Charities ....................................................................... 3
National Grid ............................................................................... 7
Schenectady Community Action Program (SCAP) .................. 10

**Family Planning (Birth Control/Contraception)**

Girls Inc. ..................................................................................... 6
Hometown Health Centers ......................................................... 7
Planned Parenthood Mohawk Hudson, Inc. ............................... 8

**Food**

Bethesda House of Schenectady, Inc. ....................................... 2
Boys & Girls Clubs of Schenectady .......................................... 2

**Health**

Albany Stratton VA Medical Center ........................................... 1
Alliance for Positive Health ....................................................... 1
Belvedere Health Services ......................................................... 1
Boys & Girls Clubs of Schenectady ............................................ 2
Capital District Center for Independence .................................. 2
Care Central ............................................................................... 3
Catholic Charities ....................................................................... 3, 4
City Mission of Schenectady ..................................................... 4
Concepts of Independent Choices, Inc. ................................. 5
Damien Center (SICM) ............................................................... 5
Ellis Medicine ............................................................................ 5
Ellis Medicine - Asthma Care ..................................................... 5
Ellis Medicine - Diabetes Care ............................................... 6
Ellis Medicine - Sleep Disorders Center .................................. 6
Girls Inc. ..................................................................................... 6
GuildCare Adult Day Health Care ............................................ 6
Healthy Schenectady Families Home Visiting Program ........ 6
Hometown Health Centers ....................................................... 7
Northeastern Association of the Blind at Albany ...................... 7
Occupational and Environmental Health Center .................... 8
Planned Parenthood Mohawk Hudson, Inc. ............................ 8
The Pride Center of the Capital Region .................................... 8
Ridge Health Services, Inc. ....................................................... 9
Schenectady Inner City Ministry (SICM) ................................. 11
Sunnyview Rehabilitation Hospital ......................................... 11
Visiting Nurse Association of Albany Home Care .................. 12
Whitney Young .......................................................................... 12
YWCA NorthEastern NY .......................................................... 12

**Health Insurance**

Bethesda House of Schenectady, Inc. ....................................... 2
Capital District Center for Independence .................................. 2
Catholic Charities ....................................................................... 3, 4
Housing
Consortiums, Inc. ................................................. 5
Hometown Health Centers ..................................... 7
The Pride Center of the Capital Region ....................... 8
Schenectady Community Action Program (SCAP) .......... 10

HIV/AIDS
Alliance for Positive Health ..................................... 1
Altamont Program .................................................. 1
Bethesda House of Schenectady, Inc. ......................... 2
Catholic Charities ................................................... 3
Damien Center (SICM) ............................................. 5
Girls Inc. ................................................................ 6
Mohawk Opportunities ............................................ 7
The Pride Center of the Capital Region ....................... 8
Project Safe Point ................................................... 8
Schenectady Inner City Ministry (SICM) .................... 10

Homelessness
Bethesda House of Schenectady, Inc. ......................... 2
Capital District Center for Independence .................... 2
Care Central ........................................................... 3
Catholic Charities ................................................... 3
City Mission of Schenectady .................................... 4
DePaul Housing Management .................................. 5
Legal Aid Society of Northeastern New York, Inc. ........ 7
Mohawk Opportunities ............................................ 7
National Grid .......................................................... 7
New Choices Recovery Center .................................. 7
Safe Inc. of Schenectady ......................................... 9
Salvation Army ....................................................... 9
Schenectady Community Action Program (SCAP) ........ 10
Schenectady Municipal Housing Authority (SMHA) .... 11
Soldier On .............................................................. 11
YWCA NorthEastern NY ......................................... 12

Housing
Bethesda House of Schenectady, Inc. ......................... 2
Better Neighborhoods, Inc. (BNI) ............................. 2
Capital District Center for Independence .................... 2
Care Central ........................................................... 3
Catholic Charities ................................................... 3
City Mission of Schenectady .................................... 4
DePaul Housing Management .................................. 5
Legal Aid Society of Northeastern New York, Inc. ........ 7
Mohawk Opportunities ............................................ 7
National Grid .......................................................... 7

New Choices Recovery Center .................................. 7
Safe Inc. of Schenectady ......................................... 9
Schenectady Community Action Program (SCAP) ........ 10
Schenectady Municipal Housing Authority (SMHA) .... 11
Soldier On .............................................................. 11
YWCA NorthEastern NY ......................................... 12

Immigrants/Refugees
Capital District Center for Independence .................... 2
Catholic Charities ................................................... 3
Legal Aid Society of Northeastern New York, Inc. ........ 7

Legal Assistance
Bethesda House of Schenectady, Inc. ......................... 2
Community Fathers, Inc. ......................................... 5
Legal Aid Society of Northeastern New York, Inc. ........ 7
Schenectady Inner City Ministry (SICM) .................... 11

LGBTQ
Catholic Charities ................................................... 3
Damien Center (SICM) ............................................. 5
Girls Inc. ................................................................. 6
Planned Parenthood Mohawk Hudson, Inc. ................ 8
The Pride Center of the Capital Region ....................... 8
Schenectady Inner City Ministry (SICM) .................... 11

Mental Health/Counseling
Care Central ........................................................... 3
Catholic Charities ................................................... 4
Child Guidance Center Northeast Parent & Child Society .... 4
Ellis Medicine ........................................................ 5
Ellis Medicine - Child & Adolescent Treatment Services .... 5
Mohawk Opportunities ............................................ 7
New Choices Recovery Center .................................. 7
Northeast Parent & Child Society ................................ 7
Parsons Child and Family Center ............................. 8
The Pride Center of the Capital Region ....................... 8
Safe Inc. of Schenectady ......................................... 9

Nutrition
Bethesda House of Schenectady, Inc. ......................... 2
Boys & Girls Clubs of Schenectady ................................ 2
Capital District Child Care Council ............................ 2
Catholic Charities ................................................... 3, 4
Ellis Medicine ........................................................ 5
Girls Inc. ................................................................. 6
Schenectady Inner City Ministry (SICM) .................... 11
Parent Education
Healthy Schenectady Families Home Visiting Program .............. 6

Parole/Re-Entry Services
Altamont Program .......................................................... 1
Capital District Center for Independence .................................. 2
Care Central ........................................................................ 3
Catholic Charities ............................................................... 3
The Center for Community Justice ......................................... 4
Community Fathers, Inc. ....................................................... 5
Parsons Child and Family Center .......................................... 8
Soldier On ............................................................................. 11

Peer Counseling
Capital District Center for Independence .................................. 2
Healthy Schenectady Families Home Visiting Program .............. 6

Personal Hygiene
First United Methodist ......................................................... 6

Pregnancy
Alpha Pregnancy Care Center ............................................... 1
Birthright of Schenectady, Inc. ............................................... 2
Ellis Medicine ....................................................................... 5
Healthy Schenectady Families Home Visiting Program .............. 6
Hometown Health Centers ..................................................... 7

Rape/Sexual Assault
Planned Parenthood Mohawk Hudson, Inc. ............................ 8
Sexual Assault Support Services of Planned Parenthood ......... 11

Senior
Belvedere Health Services .................................................... 1
Capital District Center for Independence ................................. 2
Catholic Charities - Senior and Caregiver Support Services ....... 4
Concepts of Independent Choices, Inc. ................................. 5
DePaul Housing Management ................................................. 5
GuildCare Adult Day Health Care ............................................ 6
Hometown Health Centers ..................................................... 7
National Grid ........................................................................ 7
NYS EPIC Program ................................................................ 8
Northeastern Association of the Blind at Albany ...................... 7
The Pride Center of the Capital Region ................................... 8
Visiting Nurse Association of Albany Home Care ................. 12

Test Assessing Secondary Completion (TASC™)
Washington Irving ............................................................... 12

Transportation
Catholic Charities Tri-County Services .................................... 4

Unemployment Benefits
Legal Aid Society of Northeastern New York, Inc. ...................... 7

Veteran/Military
Albany Stratton VA Medical Center ......................................... 1
Altamont Program ................................................................ 1
Bethesda House of Schenectady, Inc. ..................................... 1
Capital District Center for Independence ................................. 2
Care Central ......................................................................... 3
Chamber of Schenectady County .......................................... 4
Concepts of Independent Choices, Inc. .................................. 5
National Grid ....................................................................... 7
SCCC Office of Workforce Development ............................... 10
Soldier On ............................................................................. 11

Youth (13-18 yrs.)
Boys & Girls Clubs of Schenectady ......................................... 2
Capital District Center for Independence ................................. 2
Capital Region BOCES ......................................................... 3
Child Guidance Center-Northeast Parent & Child Society ....... 4
Concepts of Independent Choices, Inc. ................................. 5
Ellis Medicine - Child & Adolescent Treatment Services ...... 5
Girls Inc. .............................................................................. 6
Healthy Schenectady Families Home Visiting Program .......... 6
Hometown Health Centers ..................................................... 7
Northeastern Association of the Blind at Albany ...................... 7
Northeast Parent & Child Society .......................................... 7
Parsons Child and Family Center .......................................... 8
The Pride Center of the Capital Region ................................... 8
Safe Inc. of Schenectady ...................................................... 9
Schenectady County Office of Children & Family Services .... 11
Things of My Very Own, Inc. .............................................. 12
Union College Kenny Community Center .............................. 12

Women
Bethesda House of Schenectady, Inc. .................................... 2
City Mission of Schenectady .................................................. 4
Concepts of Independent Choices, Inc. .................................. 5
Healthy Schenectady Families Home Visiting Program .......... 6
Hometown Health Centers ..................................................... 7
Patty’s Place ......................................................................... 8
The Pride Center of the Capital Region ................................... 8
Safe Inc. of Schenectady ...................................................... 9
YWCA NorthEastern NY .................................................... 12
Workers Compensation
Occupational and Environmental Health Center .................. 8

Workforce Development
Access-VR ................................................................. 1
Altamont Program ......................................................... 1
Capital District Child Care Council ................................. 2
Capital District Educational Opportunity Center .............. 3
Capital Job Development Group .................................... 3
Capital Region Workforce Investment Board .................... 3
Chamber of Schenectady County ................................... 4
City Mission of Schenectady .......................................... 4
Northeast Parent and Child Society .................................. 7
Northeastern Association of the Blind at Albany ............... 7
Parsons Child and Family Center .................................... 8

Safe Inc. of Schenectady ............................................... 9
Schenectady ARC ....................................................... 10
Schenectady Community Action Center (SCAP) ............... 10
Schenectady County Career Center ............................... 10
SCCC Office of Workforce Development ....................... 10
Soldier On ............................................................... 11
SUNY College and Career Counseling Center at SCCC ...... 11
Visiting Nurse Association of Albany Home Care ............. 12
YWCA NorthEastern NY .............................................. 12

Miscellaneous
Schenectady Public Library ........................................... 13
Schenectady County Government ................................... 14
New York State Government .......................................... 16
Hotlines ................................................................. 17
**ACCESS-VR**  
80 Wolf Road, Suite 200, Second Floor • Albany, NY 12205  
(518) 473-8097 or (800) 272-5448  
**Website:** [http://www.acces.nysed.gov/vr](http://www.acces.nysed.gov/vr)  
**Description of Service:** Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) offers access to a full range of employment and independent living services that may be needed by persons with disabilities through their lives.  
**Area(s) Served:** Schenectady, Surrounding Counties  
**Category of Services:** Disability, Workforce Development

**Albany Stratton VA Medical Center**  
113 Holland Avenue • Albany, NY 12208  
(518) 626-5000 | 800-223-4810  
**Website:** [www.albany.va.gov](http://www.albany.va.gov)  
**Description of Service:** Veterans can access primary care, specialized services, services for women, lab & radiology services.  
**Area(s) Served:** Capital Region, Schenectady  
**Category of Services:** Health; Veterans

**Alliance for Positive Health**  
927 Broadway • Albany, NY 12207  
(518) 434-4686  
**Website:** [http://www.aidscouncil.org](http://www.aidscouncil.org)  
**Description of Service:** Care coordination for people with chronic diseases including HIV/AIDS, diabetes, hypertension, heart disease, obesity, serious mental illness and asthma.  
**Area(s) Served:** All Counties  
**Category of Services:** Health; HIV/Aids

**Alpha Pregnancy Care Center**  
967 Albany Street • Schenectady, NY 12307  
(518) 688-2677  
**Website:** [www.alphacare.org/Schenectady.html](http://www.alphacare.org/Schenectady.html)  
**Description of Service:** Confidential pregnancy counseling, information and referrals.  
**Area(s) Served:** Amsterdam, Clifton Park, Cohoes, Schenectady  
**Category of Services:** Baby Supplies, Pregnancy

**Altamont Program**  
428 Duane Ave • Schenectady, NY 12304  
(518) 377-2448  
**Website:** [http://pyhit.com](http://pyhit.com)  
**Description of Service:** Operates educational and vocational programs, provides job placement and housing services, and manages properties affiliated with Father Young's programs.  
**Area(s) Served:** Schenectady, Surrounding Counties  
**Category of Services:** HIV/Aids, Parole Re-Entry Services, Veterans, Workforce Development

**Animal Protective Foundation**  
53 Maple Avenue • Scotia, NY 12302  
(518) 374-3944 • [info@animalprotective.org](mailto:info@animalprotective.org)  
**Website:** [www.animalprotective.org](http://www.animalprotective.org)  
**Description of Service:** Full service humane society providing animal sheltering, adoption, low-cost spay/neuter and more.  
**Area(s) Served:** Capital Region, Schenectady  
**Other:** Animal Support Services  
**Category of Services:** Animal Support Services

**Belvedere Addictions Center (BAC)**  
1 Van Tromp St. • Albany, NY 12207  
(518) 694-9400 • [info@belvederservices.com](mailto:info@belvederservices.com)  
**Website:** [www.belvedereaddictionscenter.com](http://www.belvedereaddictionscenter.com)  
**Description of Service:** Provides treatment services for individuals experiencing problems with alcohol and drug use/abuse. Offers specialized treatment services for individuals with cognitive and behavioral challenges.  
**Area(s) Served:** Albany, Columbia, Rensselaer, Schenectady  
**Category of Services:** Addiction

**Belvedere Health Services**  
1 Van Tromp • Albany, NY 12207  
(518) 694-9400  
**Website:** [www.belvedere-homecare.com](http://www.belvedere-homecare.com)  
**Description of Service:** Support for all aspects of a person's life, including traditional home care services such as home health aides and nurses.
**Bethesda House of Schenectady, Inc.**  
834 State Street • Schenectady, NY 12307  
(518) 374-7873  
**Website:** [www.bethesdahouseschenectady.org](http://www.bethesdahouseschenectady.org)  
**Description of Service:** An interfaith ministry to Schenectady County’s homeless and economically disadvantaged people.  
**Area(s) Served:** Schenectady  
**Other:** Late Lunch/Early Supper M-F, 3:00 pm; Food Pantry Open last two Tuesdays of each month 9:30-11:30 AM, 1:00-3:00 PM.  
**Category of Services:** Addiction, Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, HIV/AIDS, Homelessness, Housing, Legal Assistance, Nutrition, Veteran/Military, Women

**Better Neighborhoods, Inc. (BNI)**  
986 Albany Street • Schenectady, NY 12307  
(518) 372-6469  
**Website:** [www.better-neighborhoods.org](http://www.better-neighborhoods.org)  
**Description of Service:** Provides affordable housing opportunities for families, which includes development/rehabilitation of affordable housing and counseling for first time home buyers and families in mortgage foreclosure.  
**Area(s) Served:** Schenectady  
**Category of Services:** Housing

**Birthright of Schenectady, Inc.**  
12 Jay Street, Suite 1 • Schenectady, NY 12305  
(518) 370-1532  
**Website:** [www.birthright.org](http://www.birthright.org)  
**Description of Service:** Provides a variety of services and also referrals for several more. They offer friendship, free pregnancy tests, love, hope and support, so that you can make a realistic plan for the future.  
**Area(s) Served:** Schenectady  
**Category of Services:** Baby Supplies, Pregnancy

**Boys & Girls Clubs of Schenectady**  
400 Craig Street • Schenectady, NY 12307  
(518) 374-4714 • [sbargy@bgcschenectady.com](mailto:sbargy@bgcschenectady.com)  
**Website:** [www.bgcschenectady.org](http://www.bgcschenectady.org)  
**Description of Service:** BGCS promotes academic enrichment, healthy lifestyles, and character & leadership development. Comprehensive Youth Development for ages 6-18 years old.  
**Area(s) Served:** Schenectady  
**Category of Services:** Children (Birth-12 yrs.), Crisis Intervention, Education, Food, Health, Nutrition, Youth (13-18 yrs.)

**Capital District Child Care Council**  
91 Broadway • Menands, NY 12204  
(518) 426-7181 • [thowland@cdcccc.org](mailto:thowland@cdcccc.org)  
**Website:** [www.cdcccc.org](http://www.cdcccc.org)  
**Description of Service:** A non-profit organization serving parents, employers, and child care providers in selected counties in NYS. The Council is a resource and referral agency, providing resources to the community by improving the availability and quality of child care.  
**Area(s) Served:** Albany, Montgomery, Rensselaer, Saratoga, Schenectady  
**Category of Services:** Child Care, Children (Birth – 12 yrs.), Education, Nutrition, Workforce Development
Capital District Educational Opportunity Center
431 River Street • Troy, NY 12180
(518) 273-1900
Website: www.hvcc.edu/eoc
Description of Service: Free educational and vocational training for qualified individuals. Students are welcome from all counties as long as they meet eligibility and have transportation.
Area(s) Served: Albany, Rensselaer, Saratoga, Schenectady
Category of Services: Education, Workforce Development

Capital Job Development Group
PO Box 1347 • Schenectady, NY 12301
(518) 290-0814 • jonesp714@gmail.com
Website: www.cjdg.org or www.capitaljobdevelopmentgroup.org
Description of Service: Organize Schenectady and Saratoga Job Fairs with resume’ critique, seminars, and speed-networking sessions (Schenectady only), with over 30 employers. Job fairs are held every spring and fall.
Area(s) Served: Capital Region
Category of Services: Workforce Development

Capital Region BOCES
900 Watervilet-Shaker Road • Albany, NY 12205
Website: www.capregboces.org
Description of Service: Adult career training, High School Equivalency Classes (call 862-4707), substance abuse prevention and intervention services (call 464-3944).
Area(s) Served: Capital Region
Category of Services: Addiction, Crisis Intervention, Education, Youth (13 – 18 yrs.)

Capital Region Workforce Investment Board
175 Central Avenue • Albany, NY 12206
(518) 462-7600 • wib@capreg.org
Website: www.capreg.org
Description of Service: Oversight of the federal Workforce Investment Act and three Career Centers.
Area(s) Served: Albany, Rensselaer, Schenectady
Category of Services: Workforce Development

Care Central
Ellis Health Center
600 McClellan Street • Schenectady, NY 12304
(855) 204-0888
Website: www.carecentral.org
Description of Service: Care Central offers clients a single contact for healthcare and community service needs.
Area(s) Served: Saratoga, Schenectady
Category of Services: Energy Assistance, Health, Homelessness, Housing, Mental Health/Counseling, Parolee/Re-Entry, Veteran/Military

Catholic Charities
100 Slingerland Street • Albany, NY 12202
(518) 449-3581 • Deliac@ccalbany.org
Description of Service: Housing assistance for those with HIV/AIDS, homeless or at risk of homelessness.
Area(s) Served: Albany, Rensselaer, Schenectady, and limited services in Fulton and Montgomery
Category of Services: Crisis Intervention, Energy Assistance, HIV/AIDS, Homelessness, Housing

Catholic Charities
520 Hegeman Street • Schenectady, NY 12306
(518) 382-2969 • elizabeths@ccalbany.org
Description of Service: Case management services for those with HIV/AIDS, no insurance needed.
Area(s) Served: Albany, Columbia, Fulton, Greene, Montgomery, Ostego, Rensselaer, Saratoga, Schenectady

Catholic Charities
520 Hegeman Street • Schenectady, NY 12306
(518) 382-2969 • elizabeths@ccalbany.org
Website: www.cccarecoordination.org
Description of Service: Assist individuals with medical, social and financial needs in the community with special attention to their healthcare needs.
Area(s) Served: Albany, Fulton, Greene, Montgomery, Saratoga, Schenectady

Catholic Charities Senior and Caregiver Support Services
1473 Erie Boulevard, 3rd Floor • Schenectady, NY 12305
(518) 372-5667 • info@cathcharschdy.org
Website: www.ccseniorservices.org
Description of Service: Offering support for seniors, caregivers, and SNAP assistance for all ages. Senior services for Medicare recipients; Health Insurance counseling; Meals on Wheels; Senior Dining; Adult Day Services; Caregiver Support; and Medical Transportation.
Area(s) Served: Schenectady
Other: Medical Transportation
Category of Services: Food, Health Insurance, Mental Health/Counseling, Nutrition, Senior

Catholic Charities Tri-County Services
1 Park Place • Suite 200 • Albany, NY 12205
(518) 724-1821 • rjordan@ccalbany.org
Website: www.cccrcda.org
Description of Service: The Wheels and Ways to Work Program provides a low-interest car loan for employed individuals.
Area(s) Served: Albany, Rensselaer, Schenectady
Category of Services: Transportation

The Center for Community Justice
144 Barrett Street • Schenectady, NY 12305
(518) 346-1281
Website: http://www.thecci.org
Description of Service: Offers re-entry programs, Community Accountability Board, Restorative Justice, Restitution, CASA, supervised visitation, and community service.
Area(s) Served: Schenectady, Capital District
Category of Services: Parolee/Re-Entry Services

The Chamber of Schenectady County
306 State Street • Schenectady, NY 12305
(518) 372-5656 • info@schenectadychamber.org
Website: www.schenectadychamber.org
Description of Service: The premier business organization serving Schenectady County.
Area(s) Served: Schenectady
Category of Services: Business Services, Veteran/Military, Workforce Development

Child Guidance Center – Northeast Parent & Child Society
530 Franklin Street • Schenectady, NY 12305
(518) 381-8911
Website: www.neparentchild.org/program/child-guidance-center
Description of Service: Offers children and families help in managing their emotional well-being and assistance in resolving issues that may cause impaired emotional/behavioral functioning and psychiatric difficulties. Services provided include: assessments (initial, Psychological and Psychiatric), crisis intervention, health screenings, psychotropic medication therapy, psychotherapy (individual, family and group), and complex care management.
Area(s) Served: Schenectady, and surrounding counties
Category of Services: Children (birth-12 years), Mental Health/Counseling, Youth (13-18 yrs.)

City Mission of Schenectady
425 Hamilton Street • Schenectady, NY 12305
(518) 346-2275 • writeus@citymission.com
Website: www.citymission.com
Description of Service: Helps people gain resources in order to transition from poverty to sustainability.
Area(s) Served: Schenectady
Other: Call 24 hrs., mens shelter ext. 312, womens shelter (FLC) ext. 324; dinner M-F, 5:45 PM and Sat. 3 PM; bag lunch, Sun. 3-3:30 PM.
Category of Services: Clothing, Domestic Violence, Education, Food, Health, Homelessness, Housing, Women, Workforce Development
Community Fathers, Inc.
120 Emmons Street • Schenectady, NY 12304
(518) 346-7546 • communityfathersinc@gmail.com
Description of Service: Building communities one father at a time. Full service program dealing with fathers issues.
Area(s) Served: Albany, Schenectady
Category of Services: Crisis Intervention, Domestic Violence, Legal Assistance, Parolee/Re-Entry

Concepts of Independent Choices, Inc.
845 Central Avenue South 3 • Albany, NY 12206
(518) 459-6422 • rzohn@coiny.org
Website: www.coiny.org
Description of Service: Enables Medicaid disabled to live independently and manage their own care at home. In addition, they are contracted with Managed Care Organizations (MCO) and Managed Long Term Care (MLTC).
Area(s) Served: Albany, Clinton, Delaware, Fulton, Hamilton, Greene, Montgomery, Saratoga, Schenectady, Schoharie, Warren, Washington
Category of Services: Children (Birth-12 yrs.), Disability, Health, Health Insurance, Senior, Veteran/Military, Women, Youth (13-18 yrs.)

Conifer Park
79 Glenridge Rd • Glenville, NY 12302
(518) 372 - 7031
Website: www.coniferpark.com
Description of Service: Dedicated to assisting individuals and their families experiencing difficulties with alcohol and drug abuse. Programs include: Adolescent, Inpatient and Outpatient Rehabilitation, Detoxification and Crisis Counseling, and Family Programs.
Area(s) Served: Capital District and other counties throughout NY
Category of Services: Addiction

Damien Center (SICM)
615 Nott Street • Schenectady, NY 12308
(518) 374-0848 • information@sicm.us
Website: www.sicm.us
Description of Service: A resource center for people infected with/affected by HIV/AIDS.
Area(s) Served: Schenectady
Category of Services: Health, HIV/AIDS, LGBTQ

DePaul Housing Management
41 North Main Avenue • Albany, NY 12203
(518) 459-0183 • diohouse@rcda.org
Website: www.depaulhousing.com
Description of Service: Affordable, federally subsidized housing for seniors and adults who have mobility impairments.
Area(s) Served: Schenectady (2 of their housing communities are in Schenectady)
Category of Services: Disability, Homelessness, Housing, Senior

Ellis Medicine
1101 Nott Street • Schenectady, NY 12308
(518) 243-4000 • info@ellismedicine.org
Website: www.ellismedicine.org
Description of Service: Ellis is a 438-bed community and teaching healthcare system serving New York’s Capital Region.
Area(s) Served: Albany, Schenectady
Category of Services: Children (Birth-12 yrs.), Dental Health, Health, Mental Health/Counseling, Nutrition, Pregnancy

Ellis Medicine - Child & Adolescent Treatment Services
624 McClellan Street • Suite 204
Schenectady, NY 12304
(518) 382-2290
Website: www.ellismedicine.org
Description of Service: Provides a safe environment in which children can access mental health treatment.
Area(s) Served: All counties
Other: All insurance, for youth ages 4½ - 18
Category of Services: Children (Birth-12 yrs.), Mental Health/Counseling, Youth (13-18 yrs.)

Ellis Medicine - Asthma Care
600 McClellan Street • Schenectady, NY 12304
(518) 347-5864
Website: www.ellismedicine.org
Description of Service: Asthma self-management training for children and adults. PCP referral required. Covered by most health insurance plans.
Area(s) Served: All counties
Category of Services: Health

Ellis Diabetes Care
600 McClellan Street • Schenectady, NY 12304
(518) 347-5421
Website: www.ellismedicine.org
Description of Service: Provides comprehensive education and support for adults and children with diabetes or at risk for diabetes.
Area(s) Served: Albany, Fulton, Montgomery, Saratoga, Schenectady
Category of Services: Health

Ellis Medicine - Sleep Disorders Center
600 McClellan Street, 4th floor • Schenectady, NY 12304
(518) 347-5337
Website: www.ellismedicine.org
Description of Service: Diagnosis and treatment of all sleep disorders. American Academy of Sleep Accredited.
Area(s) Served: All of the Capital Region Area
Category of Services: Health

Girls Inc.
962 Albany Street • Schenectady, NY 12307
(518) 374 - 9800
Website: www.girlsinccaptialregion.org
Description of Service: Girls Incorporated inspires all girls to be strong, smart and bold. Free after-school programs.
Area(s) Served: Schenectady & Albany
Category of Services: Education, Family Planning (Birth Control/Contraception), Health, HIV/AIDS, LGBTQ, Nutrition, Youth (13-18 yrs.)

GuildCare Adult Day Health Care
2 Clara Barton Drive • Albany, NY 12208
(518) 396-3626 • slezake@lighthouseguild.org
Website: www.lighthouseguild.org
Description of Service: Medical day program for people with health and/or vision impairments; meals and transportation provided.
Area(s) Served: Albany, Rensselaer, Schenectady
Category of Services: Disability, Health, Senior

Healthy Schenectady Families
Home Visiting Program
107 Nott Terrace, Suite 304 • Schenectady, NY 12308
(518) 386-2824
Website: www.schenectadycounty.com
Description of Service: Free home visits to pregnant and new families. Information provided to promote healthy births and positive child growth, and development. Learning through play activities also provided.
Area(s) Served: Schenectady
Other: Pregnancy, birth, breastfeeding and parenting education and support.
Category of Services: Breastfeeding, Children (Birth-12 yrs.), Health, Parent Education, Peer Counseling, Pregnancy, Women, Youth (13-18 yrs.)
Hometown Health Centers
1044 State Street • Schenectady, NY 12307
(518) 370-1441
Website: www.hometownhealthcenters.org
Description of Service: A Federally Qualified Health Center providing primary medical care, dental services, obstetrical care, and behavioral healthcare to all ages. STD clinic sponsored through the Schenectady Dept. of Public Health every Tuesday evening.
Area(s) Served: Schenectady County and surrounding regions
Category of Services: Behavioral Health, Children (Birth-12 yrs.), Dental Health, Family Planning (Birth Control/Contraception), Health, Health Insurance, Pregnancy, Senior, Women, Youth (13-18 yrs.)

Legal Aid Society of Northeastern New York, Inc.
55 Colvin Street • Albany, NY 12206
(518) 462-6765
Website: www.lasnny.org
Description of Service: Free legal assistance for civil legal problems (no criminal) for low income households. Call to be screened for eligibility Monday - Friday, 9:00 AM - 5:00 PM.
Area(s) Served: Schenectady and 15 other counties in Northeastern NY
Hotline: (800) 462-2922
Category of Services: Disability, Domestic Violence, Homelessness, Housing, Immigrants/Refugees, Legal Assistance, Unemployment Benefits

Mohawk Opportunities
201 Nott Terrace • Schenectady, NY 12307
(518) 374 - 8424
Website: www.mohawkopportunities.org
Description of Service: Mohawk Opportunities is committed to helping individuals living with mental Illness, HIV/AIDS and those who are homeless achieve stable community living and independence.
Area(s) Served: Schenectady

Category of Services: HIV/AIDS, Homelessness, Housing, Mental Health/Counseling

National Grid
1125 Broadway • Schenectady, NY 12204
Website: www.nationalgrid.com
Description of Service: Consumer advocate for National Grid assisting customers with payment plans and special protections.
Area(s) Served: Otsego, Schenectady, Schoharie
Category of Services: Crisis Intervention, Disability, Domestic Violence, Energy Assistance, Homelessness, Housing, Senior, Veteran/Military

New Choices Recovery Center
302 State Street • Schenectady, NY 12305
(518) 346-4436
Description of Service: New Choices Recovery Center sponsors a comprehensive array of programs and services to individuals in recovery from substance abuse and mental health difficulties.
Area(s) Served: All Counties
Category of Services: Addiction, Homelessness, Housing, Mental Health/Counseling

Northeast Parent & Child Society, an affiliate of Northern Rivers Family Services
530 Franklin Street • Schenectady, NY 12305
(518) 346-1284
Website: www.neparentchild.org
Description of Service: Child Welfare Agency, with main office in Schenectady, offering an array of child & family services, including home-based prevention services, parent education, child sexual abuse counseling, residential treatment, therapeutic foster care, special education.
Area(s) Served: Multiple Counties, depending on the service
Category of Services: Education, Mental Health/Counseling, Workforce Development, Youth (13-18 yrs.)

Northeastern Association of the Blind at Albany
301 Washington Avenue • Albany, NY 12206
(518) 463-1211 • clawyer@naba-vision.org
Website: www.naba-vision.org
Description of Service: Low vision and vision rehabilitation services to help people achieve and maintain independence.
Area(s) Served: Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie
Category of Services: Children (Birth-12 yrs.), Disability, Health, Senior, Workforce Development, Youth (13-18 yrs.)

NYS EPIC Program
P.O. Box 15018 • Albany, NY 12212
(800) 332-3742 • nysepicoutreach@magellanhealth.com
Website: www.health.ny.gov/health_care/epic
Description of Service: EPIC is a NYS prescription plan administered by the Department of Health. It provides co-pay assistance for covered Medicare Part D prescription drugs. Must be 65 or older, a resident of NYS, and income up to $75,000 if single or $100,000 if married. For additional information call the helpline or visit the website.
Area(s) Served: Statewide
Helpline: (800) 332-3742
Other: Helpline: Monday - Friday, 8:30 AM - 5:00 PM
Category of Services: Senior

Occupational and Environmental Health Center
1873 Western Avenue • Guilderland, NY 12203
(518) 690-4420
Website: www.occmedgroup.com
Description of Service: OEHC is a clinic dedicated to diagnosing, treating and preventing workplace injuries and illnesses.
Area(s) Served: Albany, Columbia, Greene, Rensselaer, Saratoga, Schenectady, Warren, Washington
Category of Services: Health, Workers Compensation

Parsons Child and Family Center,
An affiliate of Northern Rivers Family Services
108 Erie Boulevard • Schenectady, NY12305
(518) 431-1631
Website: www.parsonscenter.org
Description of Service: Child Welfare/Mental Health Agency serving children and families in the community, including: home-based prevention services, Early Head Start, daycare, prevocational training, residential treatment, foster care, special ed, mobile crisis, multiple levels of care coordination and family & peer support.
Area(s) Served: Multiple counties depending upon the service
Category of Services: Child Care, Children (Birth – 12 yrs.), Crisis Intervention, Education, Mental Health/Counseling, Parolee/Re-Entry, Workforce Development, Youth (13 – 18 yrs.)

Planned Parenthood Mohawk Hudson, Inc.
1040 State Street • Schenectady, NY 12307
(518) 374-5353
Website: http://www.plannedparenthood.org/ppmh
Area(s) Served: Fulton, Montgomery, Oneida, Saratoga, Schenectady, Schoharie, Warren
Hotline: Sexual Assault Support Services : (518) 346-2266
Category of Services: Family Planning (Birth Control/Contraception), Health, LGBTQ, Rape/Sexual Assault

The Pride Center of the Capital Region
332 Hudson Avenue • Albany, NY 12210
(518) 462-6138 • info@capitalpridecenter.org
Website: www.capitalpridecenter.org
Description of Service: Promotes the well being of all gay, lesbian, bisexual, transgender & queer identified people and those affected by discrimination based on gender identity and expression.
Area(s) Served: Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Warren, Washington
Category of Services: Crisis Intervention, Health, Health Insurance, HIV/AIDS, LGBTQ, Mental Health/ Counseling, Senior, Women, Youth (13-18 yrs.)
Project Safe Point
100 Slingerland Street • Albany, NY 12202
(518) 449-3581 ext. 130 • Josephf@ccalbany.org
Website: www.CCaidsalbany.org
Description of Service: An HIV/Hepatitis C Prevention program providing harm reduction services to the greater Capital Region. Services include syringe exchange, HIV/Hepatitis C testing, treatment referrals and opiate overdose prevention training.
Area(s) Served: Greater Capital Region
Category of Services: Addiction, HIV/AIDS

Ridge Health Services, Inc.
214 State Street • Schenectady, NY12305
(518) 372-8178 • info@arcschenectady.org
Website: www.arcschenectady.org
Description of Service: Provides Primary Medical, Psychiatry and Podiatry services.
Area(s) Served: Capital Region
Category of Services: Health

Safe Inc. of Schenectady
1344 Albany Street • Schenectady, NY 12304
(518) 374-0166 • safeinc@nycap.rr.com
Website: www.safeincofschenectady.org
Description of Service: Emergency shelter for ages 16-20; outpatient treatment/referral program for ages 12-35
Area(s) Served: Capital Region
Other: Emergency shelter (518) 374-5178, operates 24 hours a day, 7 days a week, 365 days per year
Category of Services: Crisis Intervention, Education, Food, Homelessness, Housing, Mental Health/Counseling, Women, Workforce Development, Youth (13-18 yrs.)

St. Luke’s Food Pantry
1243 State Street • Schenectady, NY 12304
(518) 347-1385
Website: www.old.stlukesschenectady.org
Description of Service: Emergency Food Panty

Area(s) Served: Schenectady
Other: Must make appointment by calling by 11:00 a.m. that day
Category of Services: Food

St. Mary’s Healthcare
427 Guy Park Avenue • Amsterdam, NY 12010
(518) 842-1900
Website: www.sphcs.org/addictionrecoverysparc
Description of Service: A comprehensive program for the detoxification, counseling and education for those suffering from addictive disease.
Area(s) Served: Schenectady, Fulton, Montgomery
Category of Services: Addiction

St. Peter’s Addiction Recovery Center (SPARC)
Detoxification Services - (518) 525-1303
Inpatient Rehabilitation - (518) 452-6700
Website: www.sphcs.org/addictionrecoverysparc
Description of Service: St. Peter’s Addiction Recovery Center (SPARC) offers individuals and families a comprehensive range of care and services for people affected by drug or alcohol abuse. Anyone aged 18 years or older, who are struggling with alcoholism or chemical dependency, may receive help at SPARC’s detox, inpatient and outpatient locations. Those younger than age 18 may access treatment at SPARC’s outpatient adolescent locations.
Area(s) Served: Capital Region
Category of Services: Addiction

Salvation Army
222 Lafayette Street • Schenectady, NY 12305
(518) 346-0222
Website: http://empire.salvationarmy.org/empireny/schenectady
Description of Service: Breakfast and lunch program, food pantry, 21-bed shelter for women and children. Food pantry hours: T-Th 9:30 -11:30 am; Hot Meals M-F 7:30-8:30 a.m. & 12:00-1:00 pm
Area(s) Served: Schenectady
Category of Services: Food, Homelessness
Schenectady ARC
214 State Street • Schenectady, NY 12305
(518) 372-1160 • info@arcschenectady.org
Website: www.arcschenectady.org
Description of Service: Provides programs and services for people with developmental disabilities through a person-centered approach to care.
Area(s) Served: Capital Region
Category of Services: Disability, Workforce Development

Schenectady Community Action Program (SCAP)

Early Learning Centers
100 Bigelow Avenue • Schenectady, NY 12304
(518) 377-8539 • scapgen@scapny.org
Website: www.scapny.org
Description of Service: Comprehensive early learning and child care programs for children from birth to kindergarten.
Area(s) Served: Schenectady
Category of Services: Child Care, Children (Birth-12 yrs.), Education

Schenectady Community Action Program (SCAP)
Employment Services
913 Albany Street • Schenectady, NY 12307
(518) 374-9181 • scapgen@scapny.org
Website: www.scapny.org
Description of Service: A wide array of programming and individualized employment services: assessment; career readiness services; training pathways; skills training opportunities; job search and retention; counseling and case management.
Area(s) Served: Schenectady and surrounding counties
Category of Services: Education, Workforce Development

Schenectady Community Action Program (SCAP)
Housing and Community Services
913 Albany Street • Schenectady, NY 12307
(518) 374-9181 • scapgen@scapny.org
Website: www.scapny.org
Description of Service: Access to emergency housing, food, clothing, household furnishings and other resources; assistance with applications for public assistance, SNAP, HEAP and SSI/SSDI; Volunteer Income Tax Assistance (VITA); mediate disputes between landlord and tenant; advocacy with DSS and National Grid; crisis counseling, transitional and permanent housing, therapeutic counseling; and case management.
Area(s) Served: Schenectady
Category of Services: Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, Homelessness, Housing

Schenectady County Career Center
797 Broadway • Schenectady, NY 12305
(518) 344-2737
Description of Service: Assist customers with their job search. Resources include: computers, fax, phone, internet, workshops, job boards, occasional hiring events.
Area(s) Served: Schenectady
Category of Services: Workforce Development

Schenectady County Community College (SCCC)
78 Washington Avenue • Schenectady, NY 12305
(518) 381-1366 • admissions@sunysccc.edu
Website: www.sunysccc.edu
Description of Service: Provides quality, comprehensive education, careers, training and workforce development to a diverse population in a student-centered environment. SCCC is committed to accessible and affordable education.
Area(s) Served: The NYS Capital Region and beyond
Category of Services: Education

SCCC Office of Workforce Development
78 Washington Avenue • Schenectady, NY 12305
(518) 381-1314
Website: www.sunysccc.edu
Description of Service: Offering training and education for employers, employees and individuals seeking a marketable skill to help them enter or reenter the workforce.
Area(s) Served: The NYS Capital Region and beyond
Category of Services: Education, Veteran/Military, Workforce Development
Schenectady County Office of Children & Family Services
106 Erie Boulevard • Schenectady, NY 12305
(518) 388-4736
Website: http://www.schenectadycounty.com/FullStory.aspx?m=339&amid=974
Description of Service: Serves families with children ages 0-18. Investigates allegations of abuse and neglect. Provides foster care prevention services to families.
Area(s) Served: Schenectady
Hotline: NYS Central Registry -800-342-3720
Category of Services: Child Care, Children (Birth-12 yrs.), Youth (13-18 yrs.)

Schenectady County Public Defender’s Office
519 State Street • Schenectady, NY 12305
(518) 386-2266
Description of Service: The Public Defender’s Office represents indigent clients in every court in Schenectady County.
Area(s) Served: Schenectady
Category of Services: Legal Assistance

Schenectady Inner City Ministry (SICM)
1055 Wendell Avenue • Schenectady, NY 12308
(518) 374-2683 • information@sicm.us
Website: www.sicm.us
Description of Service: Operates the largest emergency food organization in Schenectady County and a summer lunch program providing free and nutritious lunches for Schenectady youth.
Area(s) Served: Schenectady
Other: Emergency Food Pantry – 839 Albany Street: Open M-W-Th-F, 9:00 -11:30 a.m.; mass distribution the last Thursdy of each month 8:30 -11:30 a.m.
Category of Services: Baby Supplies, Children (Birth-12 yrs.), Food, Health, HIV/Aids, LGBTQ, Nutrition

Schenectady Municipal Housing Authority (SMHA)
375 Broadway • Schenectady, NY 12305
(518) 386-7000 • info@smha1.org
Website: www.smha1.org
Description of Service: SMHA administers a Section Housing Choice Voucher program and a Public Housing Program
Area(s) Served: City of Schenectady
Category of Services: Homelessness, Housing

Sexual Assault Support Services of Planned Parenthood
1040 State Street • Schenectady, NY 12307
(518) 374-5353
Website: www.PPMHChoices.org
Description of Service: Free and confidential counseling and advocacy to all victims of sexual violence/rape.
Area(s) Served: Fulton, Montgomery, Schenectady, Schoharie, Warren
Hotline: (518) 346-2266 Rape Crisis/Sexual Assault - 24-hour, free and confidential
Category of Services: Crisis Intervention, Rape /Sexual Assault

Soldier On
(866) 406-8449
Website: www.wesolideron.org
Description of Service: Case management and financial assistance for Schenectady County and surrounding counties. Must be military veteran who is homeless or in the process of eviction. Call (866) 406-8449 for an intake.
Area(s) Served: 36 Counties in NY, including Schenectady and surrounding counties
Hotline: (866) 406-8449
Category of Services: Homelessness, Housing, Parolee/Re-Entry, Veteran/Military, Workforce Development

Sunnyview Rehabilitation Hospital
1270 Belmont Avenue • Schenectady, NY 12308
(518) 382-4500 • Patricia.Desbiens@sphp.com
Website: www.expertsinrehab.com
Description of Service: A hospital specializing in physical rehabilitation with outpatient services in several locations.
Area(s) Served: Schenectady
Category of Services: Health

SUNY College and Career Counseling Center at SCCC
433 State Street • Schenectady, NY 12305
(518) 631-2257 • sunysccc@sunysccc.edu
Website: www.sunysccc.edu/student/sunysccc
Description of Service: Education, employment, training, referral services, resume and cover letter preparation, opportunity/computer/resource room. Services are free to income eligible persons.
Area(s) Served: Amsterdam, Capital District, Schenectady.
Category of Services: Education, Workforce Development

Things of My Very Own, Inc.
(518) 630-5143
Website: www.tomvo.org
Description of Service: A 501(c)(3) non-profit organization that provides impoverished children who are victims of abuse and/or neglect with crisis intervention services.
Area(s) Served: Schenectady, and surrounding counties.
Category of Services: Baby Supplies, Children (Birth-12 yrs.), Clothing, Crisis Intervention, Food, Youth (13-18 yrs.).

Union College Kenney Community Center
257 Park Place • Schenectady, NY 12305
(518) 388-6609 • sweeneyj@union.edu
Website: www.union.edu/offices/kenney/programs
Description of Service: Afterschool programs for grade 1-5 (homework help, reading), grades 4-6 (science), and grades 7-12 STEP science program. Programs are free. Students must register. Space is limited.
Area(s) Served: Schenectady and Capital District
Category of Services: Children (Birth-12 yrs.), Education, Youth (13-18 yrs.)

Visiting Nurse Association of Albany Home Care
150 Broadway, Suite 310 • Menands, NY 12204
(518) 694-9907
Website: www.vnhc.com
Description of Service: Services include various types of in-home care for seniors and people with disabilities.
Area(s) Served: 18 local counties, with offices in Catskill, Cobleskill, Glens Falls and Johnstown, NY
Category of Services: Disability, Health, Senior, Workforce Development

Washington Irving
422 Mumford Street • Schenectady, NY 12307
(518) 370-8220
Description of Service: Adult Education Classes
Area(s) Served: Schenectady
Category of Services: Education, TASC (Testing Assessing Secondary Completion (formerly GED))

Whitney Young
150 Broadway, Suite 310 • Menands, NY 12204
(518) 694-9907
Website: www.vnhc.com
Description of Service: Provides access to consistent quality healthcare without regard to income.
Area(s) Served: All counties
Category of Services: Addiction, Dental, Health

YWCA NorthEastern NY
44 Washington Avenue • Schenectady, NY 12305
(518) 374-3394 • funddevelopment@ywca-ny.org
Hotline: (518) 374-3386 - open 24 hours a day for domestic violence issues.
Website: ywca-northeasternny.org
Description of Service: Programs in domestic violence, housing for women, childcare and women’s health
Area(s) Served: NYS and beyond
Category of Services: Child Care, Clothing, Crisis Intervention, Domestic Violence, Health, Homelessness, Housing, Women, Workforce Development
Schenectady County Public Library

Central Library
99 Clinton Street, Schenectady, NY 12305 • (518) 388-4500
   Monday-Thursday 9:00 a.m. - 8:00 p.m.
   Friday – Saturday 9:00 a.m. - 5:00 p.m.
   Sunday 1:00 p.m. - 5:00 p.m.

Duane Branch
1331 State Street, Schenectady, NY 12304 • (518) 388-2242
   Tuesday 10:00 a.m. -6:00 p.m.
   Wednesday 12:00 p.m. - 6:00 p.m.
   Thursday 2:00 p.m. - 6:00 p.m.
   Friday & Saturday 12:00 p.m. - 5:00 p.m.

Glenville Branch
20 Glenridge Road, Glenville, NY 12302 • (518) 386-2243
   Monday, Wednesday & Thursday 10:00 a.m. - 8:00 p.m.
   Tuesday, Friday & Saturday 10:00 a.m. - 5:00 p.m.

Mont Pleasant Branch
1026 Crane Street, Schenectady, NY 12303 • (518) 386-2245
   Monday & Wednesday 10:00 a.m. - 6:00 p.m.
   Friday & Saturday 12:00 p.m. - 5:00 p.m.

Niskayuna Branch
2400 Nott Street East, Niskayuna, NY 12309 • (518) 386-2249
   Monday-Wednesday 10:00 a.m. - 8:00 p.m.
   Thursday-Saturday 10:00 a.m. - 5:00 p.m.

Quaker Street Branch
133 Bull Street, Delanson, NY 12053 • (518) 895-2719
   Monday & Thursday 2:00 p.m. - 6:00 p.m.
   Tuesday 2:00 p.m. - 7:00 p.m.
   Wednesday 10:00 a.m. - 6:00 p.m.
   Saturday 10:00 a.m. - 4:00 p.m.

Rotterdam Branch
1100 N. Westcott Road, Schenectady, NY 12306 • (518) 356-3440
   Monday – Wednesday 10:00 a.m. – 8:00 p.m.
   Thursday – Saturday 10:00 a.m. – 5:00 p.m.

Scotia Branch
14 Mohawk Avenue, Scotia, NY 12302 • (518) 386-2247
   Monday - Friday 10:00 a.m. - 5:00 p.m.
   Tuesday & Thursday 1:00 p.m. - 6:00 p.m.
   Saturday 10:00 a.m. - 4:00 p.m.

Woodlawn Branch
2 Sanford Street, Schenectady, NY 12304 • (518) 386-2248
   Monday 10:00 a.m. - 5:00 p.m.
   Tuesday – Thursday 1:00 p.m. - 7:00 p.m.
   Saturday 1:00 p.m. - 5:00 p.m.
Schenectady County Government

Social Services
797 Broadway, Schenectady, NY 12305
(518) 388-4470
Website: www.schenectadycounty.com/MenuitemList.aspx?m=35
Description of Services: Promotes the health and safety of our community by empowering individuals and families to achieve self-sufficiency and maintain independence.

Child Protective Services
797 Broadway, Schenectady, New York 12305-2704
(518) 388-4470 • Fax: (518) 388-4644
Website: www.schenectadycounty.com/FullStory.aspx?m=339&amid=974
Description of Services: Responsible for investigating allegations of the abuse or maltreatment of children that are directly caused or allowed to happen to the child by the actions of the parent or caretaker.

Children and Family Services
106 Erie Boulevard • Schenectady, NY 12305
(518) 388-4736
Website: www.schenectadycounty.com/FullStory.aspx?m=339&amid=974
Description of Service: Serves families with children ages 0-18. Investigates allegations of abuse and neglect. Provides foster care prevention services to families.

Family Court
620 State Street, Schenectady NY 12305
(518) 285-8435 • Fax: (518) 388-4496
Website: www.nycourts.gov/courthelp/SchenectadyFamCt1.htm
Description of Services: Cases involving families and children EXCEPT for divorce, separation, and annulment (handled by Supreme Court). The main types of Family Court cases are: family offense (orders of protection/domestic violence); child custody, guardianship, and visitation; child and spousal support; adoption; paternity; child neglect and abuse; juvenile delinquency; termination of parental rights; and review of foster care placement.
Hours: Monday – Friday 9:00 a.m. - 5:00 p.m.

Community Services
Assisted Outpatient Treatment Program (AOT)
600 Franklin Street, Schenectady, NY 12305
(518) 370-3698
Assisted Outpatient Treatment Program (AOT)
433 State Street, Schenectady NY 12305
(518) 370-3698
Single Point of Access (SPOA)-Adult
797 Broadway, Suite 304, Schenectady, NY 12305
(518) 386-2218 • Fax: (518) 386-2212
Email: pcs@schenectadycounty.com
Website: www.schenectadycounty.com/FullStory.aspx?m=701&amid=5915
Description of Services: Responsible for ensuring a comprehensive array of services across the disability groups of mental health, substance abuse and mental retardation/developmental disabilities for the citizens of Schenectady County. The office operates the County’s adult and children’s SPOA (Single Point of Access) and AOT (Assisted Outpatient Treatment) programs and contracts out direct service provision to a network of provider agencies.

Department of Consumer Affairs
64 Keller Avenue, Schenectady, NY 12306
(518) 356-7473
Website: www.schenectadycounty.com/FullStory.aspx?m=99&amid=427
Description of Services: Develop and implement consumer affairs educational and intervention programs targeted at the populations affected by charity scams, lottery scams, home improvement scams, identity theft, fraud and deceptive trade practices. Recommend innovative and effective policy strategies to appropriate state and local legislatures to aid and protect consumers. Receive and investigate complaints and initiate investigations of unfair or deceptive trade practices against consumers within a specified time frame.
**Public Health Services**  
107 Nott Terrace, Schaffer Heights, Schenectady, NY 12308  
(518) 386-2810  
**Website:** www.schenectadycounty.com/FullStory.aspx?m=2378&amid=1003  
**Description of Services:** Helps with poison control, lead prevention, ticks & lyme disease, children with special needs, organ and tissue donations, etc.

**Youth Bureau**  
797 Broadway, 3rd floor, Schenectady, NY 12305  
(518) 386-2210 C Fax: (518) 344-2807  
**E-mail:** Edward.Kosiur@schenectadycounty.com  
**Website:** http://www.schenectadycounty.com/FullStory.aspx?m=552&amid=2776  
**Description of Services:** Provides entertainment and activities for our county's youth.

**Department of Senior and Long Term Care Services**  
107 Nott Terrace, Suite 305, Schenectady, NY 12308  
(518) 382-8481 • Fax: (518) 382-0194  
**Website:** http://www.schenectadycounty.com/FullStory.aspx?m=388&amid=1107&redir=0  
**Description of Services:** Serves the seniors in our county in a variety of ways, such as home care services, home energy assistance, legal assistance, home delivered meals, etc.

**Veteran Service Agency**  
797 Broadway, Schenectady, NY 12305-2704  
(518) 377-2423  
**Hours:** Monday – Friday: 9:00 a.m. – 4:00 p.m.  
**Website:** http://www.schenectadycounty.com/FullStory.aspx?m=763&amid=7492  
**Description of Services:** The Schenectady County Veterans Agency is here to serve you. They will advise you on all of the benefits available to you, based upon your service. They will also assist you in applying for those benefits and in responding to all queries regarding your applications until the process is complete. It is our sincere desire to safeguard the rights and benefits that you all have so nobly earned. All you need to do is call us for an appointment and we will establish a personal, confidential file for you.

**Human Rights Commission**  
797 Broadway, Room 305, Schenectady, NY 12305  
(518) 377-2982 • Fax: (518) 377-5374  
**Website:** http://www.schenectadycounty.com/MenuItemList.aspx?m=508  
**Description of Services:** Established in 1965 to foster mutual respect and enhance understanding among all racial, religious and ethnic groups in Schenectady County, and to assist individuals in securing their legal rights.
New York State Government

NYS Office of Children and Family Services
52 Washington Street, Rensselaer, NY 12144-2796
(518) 473-7793 • Fax: (518) 486-7550
Website: odfs.ny.gov/main

NYS Office of Alcoholism and Substance Abuse Services
1450 Western Avenue, Albany, NY 12203
(518) 473-3460
HOPEline: 1-877-846-7369 to find services in NYS
Website: www.oasas.ny.gov

NYS Office of Mental Health
44 Holland Avenue, Albany, NY 12229
Toll Free: 1-800-597-8481
Website: www.omh.ny.gov

NYS Office for People with Developmental Disabilities
Main Office: 44 Holland Avenue, 3rd Floor, Albany, NY 12229
Toll Free: 1-866-946-9733
NYC Regional Office, 75 Morton Street, New York, NY 10014
(212) 229-3231
Website: www.opwdd.ny.gov/index.php

NYS Department of Health
Corning Tower, Empire State Plaza
Albany, NY 12237
Toll Free: 1-866-881-2809
Website: http://www.health.ny.gov/contact

NYS Division of Veterans Affairs
Toll Free: 1-888-838-7697
Website: http://www.veterans.ny.gov

NYS Division of Criminal Justice Services
Alfred E. Smith Building, 80 South Swan Street, Albany, NY 12210
(518) 457-5837
Toll Free: 1-888-838-7697
Toll Free: 1-800-262-3257
Email: infoDCJS@dcjs.ny.gov
Website: http://www.criminaljustice.ny.gov
Hotlines

Emergency Police, Ambulance, Fire - 911

Alcohol and substance Abuse HOPEline
Toll Free: 1-877-846-7396
Description of Service: Call to get answers to your questions and help you find treatment 24 hours a day, seven days a week. All calls are confidential.

Child Abuse and Maltreatment Register
Toll Free: 1-800-342-3720
Website: www.ocfs.state.ny.us/main/cps/
Description of Service: Call if you know a child who has suffered abuse, has died, are worried for a child’s safety, need copies of a child’s records for adoption, or wish to expunge a child’s record.

NYS Domestic Violence Hotline
Toll Free: 1-800-942-6906 (English)
Toll Free: 1-800-942-6908 (Spanish)
Website: www.opdv.state.ny.us/help/dvhotlines
Description of Service: Provides brief counseling, informs callers of resource options and safety. No legal advice provided.

Suicide Crisis Hotline
44 Holland Avenue, Albany, NY 12229
Toll Free: 1-800-273-8255
Toll Free: 1-800-597-8481 - A resource specifically for questions or complaints about mental health services in New York state.
Website: www.omh.ny.gov/index

YWCA of Schenectady Domestic Violence Hotline
797 Broadway, Schenectady, NY 12305
(518) 374-3386
Website: www.ywca-northeasternny.org/index
Description of Service: Refers callers to a qualified counselor, provides temporary housing and helps with orders of protection.

Crime Victims Assistance
(518) 447-7716
Website: www.albanycounty.com/Government/Department/CrimeVictimAndSexualViolenceCenter.aspx
Description of Service: Provides advocacy and counseling for crime victims, referrals, and crime prevention education.

Rape Crisis/Sexual Assault Services
Planned Parenthood Mohawk-Hudson, Inc.
1040 State Street, Schenectady, NY 12307
(518) 346-2266
Website: www.plannedparenthood.org/planned-parenthood-mohawk-hudson/contact-us#sthash.u0Ji1fEp.dpuf
Description of Service: Upon calling, you will be referred to a counselor